



72200X^{Q&As}

Avaya Aura Core Components Support Exam

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**QUESTION 1**

A customer called Avaya Support after their telecom administrator was unable to add 50 new telephones for new hires. Avaya support determined that the number of telephones exceeded the capacity the system could support.

Which pre-implementation step was omitted?

- A. Accessing support.avaya.com to verify customer systems compatibility.
- B. Testing all third-party equipment and software.
- C. Verifying that the version installed is compatible with existing versions.
- D. Providing accurate licensing specification.

Correct Answer: D

QUESTION 2

Which additional area may require trouble-shooting for a remote worker connected to a public network, over an office worker connected to the corporate private network?

- A. System Parameters ip options in Communication Manager
- B. System Manager SIP User Communication Profile (remote worker settings)
- C. Session Border Controller configuration
- D. Media Server (AAMS) Public Network settings

Correct Answer: C

QUESTION 3

Which two traces options can be useful when trouble-shooting SIP endpoint registration issued with a phone using TCP protocol? (Choose two.)

- A. SIP Registration
- B. TLS handshaking
- C. PPM
- D. Call Processing

Correct Answer: AD

QUESTION 4



After an Avaya Aura@ Communication Manager (CM) upgrade, a customer called Avaya support because their SIP telephones were unable to login. Support was able to confirm that the telephones had not been upgraded.

Which pre-implementation step was omitted?

- A. Provide accurate licensing specification.
- B. Verify version installed is compatible with existing versions.
- C. Test all third-party equipment and software.
- D. Access support.avaya.com to verify customer systems compatibility.

Correct Answer: B

QUESTION 5

Which two statements describe steps for searching for an Avaya Aura@ System Manager (SMGR) log containing the phrase 'down'? (Choose two.)

- A. Export the entire log file to your local PC, and then locally search with an application.
- B. Navigate to Home / Services / Events / Logs / Log Viewer, then click on Filter, then Enable, and type 'down' into the Message box, then click on Apply.
- C. Navigate to Home / Services / Events / Logs / Log Harvester, then click on Harvest logs, then type 'down' into the text contains box, then click on Apply.
- D. Navigate to Home / Services / Events / Logs / Log Settings, then click on 'text search' and then type 'down' into the text search box, then click on Apply.

Correct Answer: BC

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