



Avaya Aura Core Components Support Exam

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QUESTION 1

Which statement describes the steps to save the traceSM log file?

- A. While traceSM is running, type \\'w\\' and a filename; the file is written to the user\\'s current directory.
- B. Export all logs from the Avaya Aura@ System Manager (SMGR) log viewer.
- C. While traceSM is running, type \\'w\\' and a filename; the file is written to the /tmp directory.
- D. Execute traceSM -w .

Correct Answer: D

QUESTION 2

In Avaya Aura@ Communication Manager (CM), what are three valid formats of the list trace command? (Choose three.)

- A. List trace tac 701
- B. List trace ras ip-address 135.60.232.213
- C. List trace previous
- D. List trace 1031711
- E. List trace next

Correct Answer: ABC

QUESTION 3

After an Avaya Aura@ Communication Manager (CM) upgrade, a customer called Avaya support because their SIP telephones were unable to login. Support was able to confirm that the telephones had not been upgraded.

- Which pre-implementation step was omitted?
- A. Provide accurate licensing specification.
- B. Verify version installed is compatible with existing versions.
- C. Test all third-party equipment and software.
- D. Access support.avaya.com to verify customer systems compatibility.

Correct Answer: B

QUESTION 4

What statement about the H.323 to SIP routing is true?

- A. Avaya Aura@ Communication Manager does feature processing for both endpoints.
- B. Avaya Aura@ Communication Manager does feature processing for H.323 endpoint only.
- C. Avaya Aura@ Communication Manager does feature processing for SIP endpoint only.
- D. Avaya Aura@ Communication Manager does not do feature processing for any endpoint in this scenario.

Correct Answer: A

QUESTION 5

Avaya support is monitoring a telephone system that is going down several times per day. They discovered a software error that keeps triggering an auto restart.

Which command can be used to determine the root cause?

- A. display reset 4 all
- B. display initcauses
- C. display restart all
- D. display interchangestatus
- Correct Answer: B

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