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**QUESTION 1**

You notice that the Entity_Link between your Session Manager and Communication Manager is down. From Communication Manager, which two command are used to verify the health of this SIP link? (Choose two.)

- A. List trace station
- B. Status signaling group
- C. Status trunk
- D. Status health
- E. statapp

Correct Answer: BC

QUESTION 2

Which additional area may require trouble-shooting for a remote worker connected to a public network, over an office worker connected to the corporate private network?

- A. System Parameters ip options in Communication Manager
- B. System Manager SIP User Communication Profile (remote worker settings)
- C. Session Border Controller configuration
- D. Media Server (AAMS) Public Network settings

Correct Answer: C

QUESTION 3

In Avaya Aura@ Communication Manager (CM), what are three valid formats of the list trace command? (Choose three.)

- A. List trace tac 701
- B. List trace ras ip-address 135.60.232.213
- C. List trace previous
- D. List trace 1031711
- E. List trace next

Correct Answer: ABC



QUESTION 4

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

- A. It is eight steps that guarantee a logical way to isolate an issue.
- B. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, prevention for the future.
- C. It is eight steps that define how to escalate third-party integration issues.
- D. It is eight steps that used to guarantee systems are operational after an implementation.
- E. It is eight steps that ensure a faster time to resolution.

Correct Answer: BD

QUESTION 5

SIP user 1011111 is trying to call SIP user 1011111.

If Session Manager cannot find a matching SIP Communication Profile for 1011111 in its SIP registry, what happens next?

- A. The call is sent to Communication Manager to check if the number dialed exists in CM's call routing tables.
- B. The Caller receives a busy tone.
- C. Network Routing Policy (NRP) is consulted for further routing instructions.
- D. The call is routed to voicemail to check if the extension is associated to mailbox.

Correct Answer: B

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