



# 7004.1<sup>Q&As</sup>

Avaya Communication Server 1000 for Avaya Aura® Maintenance Exam

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**QUESTION 1**

Your customer has a Communication Server 1000 RIs. 7 x system equipped with System Errors and Events Lookup pack 245 that provides the ability to display system messages on screen. When a system message is received, which procedure should you use to look it up and display it on the screen?

- A. Enter the system error number followed by For example, bug4080
- B. Enter bug followed by the system error code and .For example, bugerr4080
- C. Enter errcde followed by the system error code and .For example, errcde bug4080
- D. Enter err followed by the system error code followed by .For example, err bug4080

Correct Answer: A

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**QUESTION 2**

Click the Exhibit button.

A customer has a Communication Server 1000RIs. 7 x system. Telephone users are required to use Basic Alternate Route Selection (BARS) to make toll calls.

What Class of Service (CLS) adjustment must you make telephone in order to allow the system to use the telephone network class of service (NCOS) to determine call eligibility?

- A. change the CLS entrySRE to CTD
- B. change the CLS entrySRE to FR2
- C. change the CLS entrySRE to CUN
- D. change the CLS entry SRE to UNR

Correct Answer: D

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**QUESTION 3**

Click the Exhibit button.



DMI 1
DEL 0
INST 1
DMI 2
DEL 4
INST 9
DMI 3
DEL 7
INST
DMI 4
DEL
INST 214

The local Central Office required that all calls dialed utilize dialing, however users forget to dial the NPA for local calls. Which DMI entry would be utilized to insert the NPA of 214 when a user dials 9- 774-3299?

- A. DMI Table 1
- B. DMI Table 2
- C. DMI Table 3
- D. DMI Table 4

Correct Answer: D

#### QUESTION 4

Click the Exhibit button.



0	Attendant	
1	SPRE Code	
20XX-29XX	Trunk Access Codes	
3XXX	DID DNs	
4XXX	Non-DID DNs	
5		
6		
7		
8	AC1	On-Net/Internal Dialing
9	AC2	Off-Net/External Dialing

  

DAPC TABLE OPTIONS			
TBL 1	TBL 2	TBL 3	TBL 4
NPI E164	NPI E164	NPI E164	NPI E164
TON NATL	TON NATL	TON NATL	TON NATL
PREF 91	PREF 8	PREF 9	PREF 19

A customer wants to allow a station user to save an incoming number (Off-Net, Local Number) to their Personal Directory and afterwards use it to place an outgoing call without having to perform an manual manipulation to the number. Consider the customer dialing plan shown in the exhibit. Communication Server 1000 is configured for DAPC = YES in the Route Data Block.

With reference to the DAPC Table options in the exhibit, which Dial Access Prefix on CLID (DAPC) table should be used?

- A. Table 1
- B. Table 2
- C. Table 3
- D. Table 4

Correct Answer: C

**QUESTION 5**

A customer has a Communication Server 1000 RIs. 7 x system at their site. You have been asked to add the Call Pickup feature to the ten IP telephones in the sales department. The customer wants to be sure active calls are not lost when the change are made. Which Phones Configuration feature can be enabled allowed you to ensure changes to the telephones are not transmitted to the call server until the telephone is not busy?

- A. Bulk change
- B. Courtesy change
- C. Group change



D. Template change

Correct Answer: B

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