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Software Asset Management (SAM) - Core

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QUESTION 1

Note: This question is part of a series of questions that use the same or similar answer choices. An answer choice may be correct for more than one question in the series. Each question is independent of the other questions in this series.

Information and details provided in a question apply only to that question.

You represent a SAM partner.

A client must consolidate their IT departments into a single business unit. The client was previously assessed in the Microsoft SAM Optimization Model (SOM) key competencies and assigned the maturity level of Basic.

Users install software on their own from multiple locations.

You need to help the client progress to the next maturity level.

What should you do?

A. Purchase software only from approved vendors.

B. Publish software deployment reports to stakeholders.

C. Use information provided by a software publisher.

D. Use software metadata generated by the client.

E. Deploy only approved software.

F. Formulate a retirement process.

G. Create an inventory of deployed assets.

H. Maintain updated records of deployed assets.

Correct Answer: E

References:

http://download.microsoft.com/download/3/5/4/354b34f9-320c-42f1-b56d-
ce4282ddb796/sam_optimization_brochure_direct-to-customer_us.pdf Page: 7 (Deployment Process).

QUESTION 2

An organization plans to implement a SAM program.

The program must meet the minimum requirements of the ISO 19770-1 specification and minimize administrative overhead.

You need to define the collection schedule for hardware and software inventory.
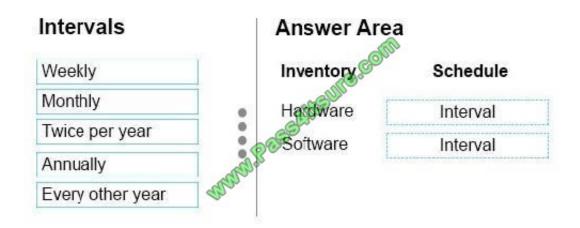
Which schedule interval should you implement for each inventory type? To answer, drag the appropriate intervals to the correct inventory types. Each interval may be used once, more than once, or not at all. You may need to drag the split bar
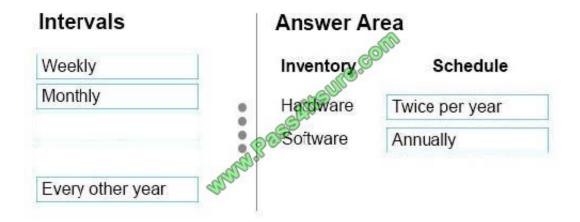
between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Intervals

| Weekly |
| Monthly |
| Twice per year |
| Annually |
| Every other year |

Answer Area

Inventory   Schedule

Hardware   Interval

Software   Interval

Correct Answer:

Intervals

| Weekly |
| Monthly |
| |
| |
| Every other year |

Answer Area

Inventory   Schedule

Hardware   Twice per year

Software   Annually

QUESTION 3

Your customer does not track any software licenses. You confirm that the customer is out of compliance with several vendor agreements.

You need to implement a SAM program for the customer.

What should you do first?

A. Present the benefits of the SAM program to the customer\\'s executive.

B. Convert product licenses to volume license agreements.

C. Purchase and implement a SAM tool.

D. Stop all software purchases.

Correct Answer: A

QUESTION 4

An organization plans to use SAM to manage their Microsoft Open licenses and computers.

You need to identify which tool to use to complete the following steps:

Perform an initial inventory of software that is in use.

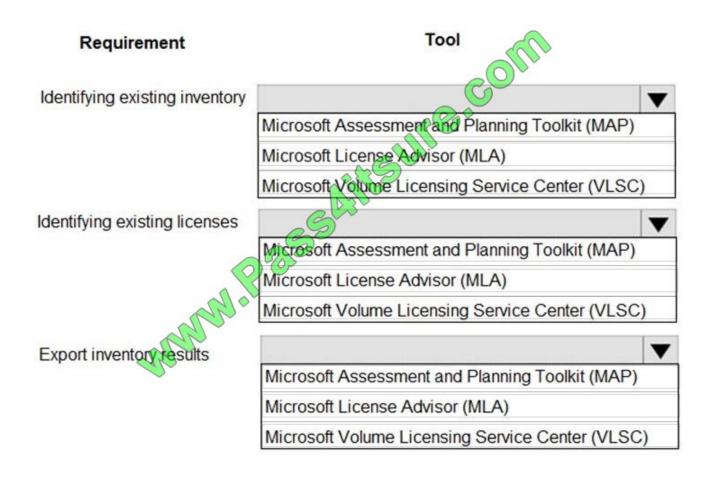Identify licenses that have previously been purchased.

Export inventory results into a Microsoft Excel-compatible report.

Which tool should you use to meet each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Requirement	Tool
Identifying existing inventory	▼
	Microsoft Assessment and Planning Toolkit (MAP)
	Microsoft License Advisor (MLA)
	Microsoft Volume Licensing Service Center (VLSC)
Identifying existing licenses	▼
	Microsoft Assessment and Planning Toolkit (MAP)
	Microsoft License Advisor (MLA)
	Microsoft Volume Licensing Service Center (VLSC)
Export inventory results	▼
	Microsoft Assessment and Planning Toolkit (MAP)
	Microsoft License Advisor (MLA)
	Microsoft Volume Licensing Service Center (VLSC)

Correct Answer:

Answer Area

Requirement	Tool
Identifying existing inventory	**Microsoft Assessment and Planning Toolkit (MAP)** ▼
	Microsoft License Advisor (MLA)
	Microsoft Volume Licensing Service Center (VLSC)
Identifying existing licenses	Microsoft Assessment and Planning Toolkit (MAP) ▼
	Microsoft License Advisor (MLA)
	Microsoft Volume Licensing Service Center (VLSC)
Export inventory results	**Microsoft Assessment and Planning Toolkit (MAP)** ▼
	Microsoft License Advisor (MLA)
	Microsoft Volume Licensing Service Center (VLSC)

QUESTION 5

An organization is at Tier 1 of the ISO 19770-1 specification.

The organization plans to improve SAM polices to achieve Tier 2.

For each of the following statements, select Yes if the statement is true. Otherwise, select No. NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statement	Yes	No
A policy must define restrictions on personal use of corporate software.	○	○
A review is performed every other year to determine Proof of License for software.	○	○
A policy must define the procurement requirements for software licenses.	○	○

Correct Answer:

Answer Area

Statement	Yes	No
A policy must define restrictions on personal use of corporate software.	◉	○
A review is performed every other year to determine Proof of License for software.	◉	○
A policy must define the procurement requirements for software licenses.	○	◉

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