70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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QUESTION 1

A company has computers running Windows 7 Enterprise and has hardware capable of displaying Windows Aero. A user is unable to use Windows Flip 3D and does not see previews of open windows from the taskbar.

You need to ensure that the computer displays Aero.

What should you do? (Choose all that apply.)

A. Upgrade to Windows 7 Ultimate.

B. Update to the latest video driver.

C. Run the Aero troubleshooter tool.

D. Add additional RAM in the computer.

E. Change the theme to an Aero theme.

F. Re-run the assessment for the Windows Experience Index.

Correct Answer: BCE

QUESTION 2

You are expanding the wireless functionality by creating a guest wireless network based on the new company requirements.

You need to ensure that users can connect automatically without providing credentials.

Which security type should you use?

A. No Authentication (Open)

B. WEP

C. WPA

D. Shared

E. WPA2 Enterprise

Correct Answer: A

QUESTION 3

All client computers on your company network run Windows 7 and are members of an Active Directory Domain Services (AD DS) domain. The help desk reports that several computers that run Windows 7 Enterprise have bad sectors on their

hard disks.

You need to minimize the loss of data on the computers caused by storing data on the bad sectors.

Which command should you run?

A. chkdsk.exe /r

B. chkdsk.exe /f

C. defrag.exe /c

D. defrag.exe /x

Correct Answer: A

QUESTION 4

All client computers on your company network run Windows 7. A standard Windows 7 image is loaded on all new computers on the network.

A department in your company purchases several tablet computers. Employees report that the pen interface does not work on the tablet computers.

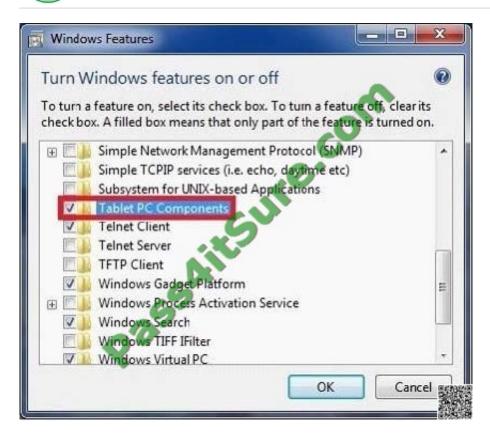You need to ensure that employees can use the pen interface. What should you do?

A. Turn on the Media Features.

B. Turn on the Tablet PC Components.

C. Start the WMI Performance Adapter service and set it to Automatic.

D. Start the Human Interface Device Access service and set it to Automatic.

Correct Answer: B

Chapter 6 p 296 -298 Start > Control Panel > Programs > Programs and Features > Turn Windows features on or off

To turn a Windows feature on, select the check box next to the feature. Click OK. To turn a Windows feature off, clear the check box. Click OK.

QUESTION 5

Your company has a main office and two branch office locations. All client computers on your company network run Windows 7 and are members of an Active Directory Domain Services domain. All servers run Windows Server 2008 R2 and

are located in the main office.

Branch office employees use a slow WAN link with high latency to access files on a network share located in the main office.

You need to meet the following requirements:

?educe WAN link utilization

?mprove user response time when accessing files

What should you do?

A. Configure BranchCache in Hosted Mode.

B. Configure BranchCache in Distributed Mode.

C. Configure the Default Cache Size setting by using Group Policy.

D. Configure the Configure Slow link speed setting by using Group Policy.

Correct Answer: B

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