



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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**QUESTION 1**

The motherboard on a portable computer fails. The data on the computer's hard disk drive cannot be recovered. You need to recommend a solution to ensure that the data on hard disks can be recovered if the motherboard on other portable computers fail

Which two configurations should you recommend? (Each correct answer presents part of the solution. Choose two.)

- A. Disable BitLocker on all portable computers.
- B. Convert the hard disks on all portable computers to dynamic disks.
- C. Export and securely store the computer certificates on all portable computers.
- D. Configure the BitLocker settings on all portable computers by using Group Policy.

Correct Answer: AD

QUESTION 2

A company has computers that run Windows 7 Enterprise. The company has one wireless network named Domain Network, and another wireless network named Internet Network. Both networks are available in all areas of the building.

A user's computer automatically connects to Domain Network when it is powered on, but the user wants to connect to Internet Network automatically. Because the user connects to Domain Network occasionally, the network must still be available.

You need to configure the computer to connect to the Internet Network wireless network automatically when the computer powers on.

From the Manage Wireless Networks window, what should you select? To answer, select the appropriate setting or settings in the work area.

Point and Shoot:



Correct Answer:



Clearing the checkbox will cause the computer to connect to the last network it connected to rather than connecting to the most preferred network (which must be the Domain Network).

QUESTION 3

You need to recommend a solution to back up BitLocker recovery information based on the company's existing data protection requirements. The solution must include the backup destination and the solution prerequisites. What should you recommend? (Choose all that apply.)

- A. Upgrade all Windows XP client computers to Windows 7.
- B. Store the BitLocker recovery information in Active Directory.
- C. Create a GPO to enroll users for a Basic EFS certificate automatically.
- D. Raise the forest functional level to Windows Server 2008 R2.
- E. Store each user's BitLocker recovery information on USB keychain drives.
- F. Import the BitLockerTPMSchemaExtension.ldf file to Active Directory.

Correct Answer: BF

**QUESTION 4**

The client computers in an enterprise organization are managed by using Group Policy.

You need to create a Group Policy object that assigns one of the client computers to a specific update group.

Which setting should you select? To answer, select the appropriate setting in the work area.

Point and Shoot:

| Select an item to view its description. | Setting | State |
|---|--|----------------|
| | Do not display 'Install Updates and Shut Down' option in Shut Down Windows dialog ... | Not configured |
| | Do not adjust default option to 'Install Updates and Shut Down' in Shut Down Window... | Not configured |
| | Enabling Windows Update Power Management to automatically wake up the system t... | Not configured |
| | Configure Automatic Updates | Not configured |
| | Specify intranet Microsoft update service location | Not configured |
| | Automatic Updates detection frequency | Not configured |
| | Allow non-administrators to receive update notifications | Not configured |
| | Turn on Software Notifications | Not configured |
| | Allow Automatic Updates immediate installation | Not configured |
| | Turn on recommended updates via Automatic Updates | Not configured |
| | No auto-restart with logged on users for scheduled automatic updates installations | Not configured |
| | Re-prompt for restart with scheduled installations | Not configured |
| | Delay Restart for scheduled installations | Not configured |
| | Reschedule Automatic Updates scheduled installations | Not configured |
| | Enable client-side targeting | Not configured |
| | Allow signed updates from an intranet Microsoft update service location | Not configured |

Correct Answer:

| Select an item to view its description. | Setting | State |
|---|--|----------------|
| | Do not display 'Install Updates and Shut Down' option in Shut Down Windows dialog ... | Not configured |
| | Do not adjust default option to 'Install Updates and Shut Down' in Shut Down Window... | Not configured |
| | Enabling Windows Update Power Management to automatically wake up the system t... | Not configured |
| | Configure Automatic Updates | Not configured |
| | Specify intranet Microsoft update service location | Not configured |
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| | No auto-restart with logged on users for scheduled automatic updates installations | Not configured |
| | Re-prompt for restart with scheduled installations | Not configured |
| | Delay Restart for scheduled installations | Not configured |
| | Reschedule Automatic Updates scheduled installations | Not configured |
| | Enable client-side targeting | Not configured |
| | Allow signed updates from an intranet Microsoft update service location | Not configured |



QUESTION 5

Your network contains an Active Directory domain. All client computers run Windows 7 Enterprise.

A custom application named App1 is installed on the computers. All settings for App1 are stored in the user portion of the registry.

The help desk reports a high volume of calls from users who have incorrectly configured the App1 settings.

You need to recommend a solution to minimize the number of help desk calls about the incorrect App1 configurations. Users must be able to use App1. What should you do?

- A. Instruct the help desk to modify the Windows Defender settings.
- B. Instruct the help desk to remove all users from the Administrators group on all local computers.
- C. Request that a domain administrator create a Group Policy object (GPO) that uses a custom administrative template.
- D. Request that an administrator create a Group Policy object (GPO) that configures a software restriction policy.

Correct Answer: C

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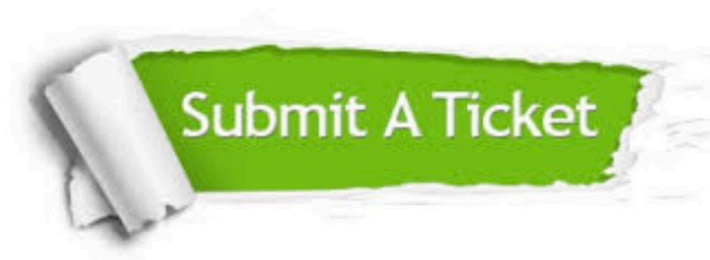
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