



70-682^{Q&As}

Pro. Upgrading to Windows 7 MCITP Enterprise Desktop Support Technician

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QUESTION 1

Start of repeated scenario You are an enterprise desktop support technician for Fourth Coffee. The network contains a single domain named fourthcoffee.com. Physical Environment The company has three offices. The offices are configured as shown in the following table. The relevant servers are configured as shown in the following table. The Web1 server is accessible only through the URL <http://web1.fourthcoffee.local>. Application Configurations Fourth Coffee deploys an application named App1 to users in the main office by using a Group Policy object (GPO) named APP1Deploy. App1 requires that a drive named M be mapped to \\AppServer1\AppData\$. App1 saves information on a local computer if drive M is unavailable. All client computers have drive M. Security Policy The corporate security policy states that domain controllers can only be deployed in secure data centers. Branch office 2 does not have a secure data center. Client Configuration All users connect remotely through VPN1. VPN1 is configured to accept only SSTP-based VPN connections. All client computers receive IP configurations from DHCP. You recently purchased 100 desktop computers from a new hardware vendor. End of repeated scenario Users in branch office 2 map drives to shared folders on SRV1. The users report that they cannot access files in the shared folders when the WAN link between branch office 2 and the main office is unavailable. When they attempt to access the files, they are prompted to enter their credentials but are denied access. You need to ensure that the users can access the shared folders if the WAN link fails. What should you do?

Office	Organizational unit (OU)	Active Directory site name
Main office	MainOffice	Main Office Site
Branch office 1	BranchOffice1	Branch 1 Site
Branch office 2	BranchOffice2	Branch 2 Site

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Server Name	Role	Office
DC1	Domain controller, DNS server	Main office
DC2	Domain controller, DNS server	Branch office 1
SVR1	Member server, DNS server, file server, DHCP server	Branch office 2
DHCP1	DHCP server	Main office
VPN1	VPN server	Main office
Web1	Web server	Main office
AppServer1	Application server	Main office

- A. Instruct a desktop support technician to configure Offline Files on the Windows 7 computers.
- B. Instruct a desktop support technician to configure BranchCache on the Windows 7 computers.
- C. Request that a domain administrator deploy a domain controller in branch office 2.
- D. Request that a domain administrator enable Universal Group Membership Caching for branch office 2.

Correct Answer: A

**QUESTION 2**

You have a computer that runs Windows 7. You create an Encrypting File System (EFS) recovery key and certificate. You need to ensure that your user account can decrypt all EFS files on the computer. What should you do?

- A. From Credential Manager, add a Windows credential.
- B. From Credential Manager, add a certificate-based credential.
- C. From the local computer policy, add a data recovery agent.
- D. From the local computer policy, modify the Restore files and directories setting.

Correct Answer: C

QUESTION 3

You have a computer that runs Windows 7. A user installs a third-party media player on the computer. You discover that all media files automatically open by using the third-party media player. You need to ensure that all media files open automatically by using Windows Media Player. You must achieve this goal by using the minimum amount of administrative effort. What should you do?

- A. Select a media file. Right-click the file and select Open with.
- B. Select a media file. Right-click the file and select Restore previous versions.
- C. From Control Panel, modify the Set your default programs settings.
- D. From Control Panel, modify the Set program access and computer defaults settings.

Correct Answer: C

QUESTION 4

All client computers on your company network run Windows 7. A standard Windows 7 image is loaded on all new computers on the network. A department in your company purchases several tablet computers. Employees report that the pen interface does not work on the tablet computers. You need to ensure that employees can use the pen interface. What should you do?

- A. Turn on the Media Features.
- B. Turn on the Tablet PC Components.
- C. Start the WMI Performance Adapter service and set it to Automatic.
- D. Start the Human Interface Device Access service and set it to Automatic.

Correct Answer: B

QUESTION 5



Your network contains an Intrasite Automatic Tunnel Addressing Protocol (ISATAP) router. You run Ipconfig as shown in the exhibit. (Click the Exhibit button.) Other users on the network receive an IPv6 address for ISATAP. You need to ensure that your computer receives an IPv6 address for ISATAP. What should you do?

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```
Administrator: C:\Windows\system32\cmd.exe
C:\Users\administrator.CONTOSO>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection 2:

    Connection-specific DNS Suffix  . : contoso.com
    Link-local IPv6 Address . . . . . : fe80::cdbc:4fe5:8f9d:8908%12
    IPv4 Address. . . . . : 192.168.1.101
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1

Tunnel adapter isatap.contoso.com:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

C:\Users\administrator.CONTOSO>
```

- A. Run Ipconfig /renew6.
- B. Run Ipconfig /setclassid6.
- C. Start the Net.TCP Port Sharing service.
- D. Start the Internet Protocol Helper (IP Helper) service.

Correct Answer: D

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