



70-673^{Q&As}

TS: Designing, Assessing, and Optimizing Software Asset Management (SAM)

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QUESTION 1

How many years of experience do you have designing, assessing, and optimizing Software Asset Management (SAM)?

- A. I have not done this yet.
- B. Less than 3 months
- C. 3-6 months
- D. More than 6 months but less than 1 year
- E. 1-2 years
- F. 2-3 years
- G. 3 or more years

Correct Answer: A

QUESTION 2

You plan to do a SAM optimization assessment for a customer.

You identify the following SAM maturity levels:

The Operations Management Interfaces key competency has a Basic maturity level. All other key competencies have a Standardized maturity level. A SAM improvement plan defines the requirements to raise the maturity level of the

Operations Management key competency to Standardized. You need to recommend an action to raise the maturity level of the SAM improvement plan key competency to Rationalized.

Which action should you recommend?

- A. Reconcile inventory sources quarterly.
- B. Create a project plan for SAM implementation.
- C. Demonstrate that an executive scorecard for SAM goals exists.
- D. Demonstrate that each operational group manages separate asset inventories.

Correct Answer: D

QUESTION 3

You plan to secure funding for a SAM program.

You gather the following information from a customer:

Hardware inventory is incomplete.



Users install unsupported software.

All software purchasing is decentralized.

Departments use different versions of Microsoft Office. You need to identify two benefits that support implementing a SAM program for the customer. Which two benefits should you identify? (Each correct answer presents part of the solution.

Choose two.)

- A. Decreased licensing costs
- B. Decreased IT support costs
- C. Improved payment processes
- D. Improved project management processes

Correct Answer: AB

QUESTION 4

Your customer uses a SAM tool to collect hardware inventory. You need to validate the accuracy of the number of desktop computers discovered. What should you do?

- A. Identify the hardware refresh cycle.
- B. Compare the data against the original build inventory.
- C. Conduct a manual inventory and compare it against the SAM tool results.
- D. Install a Microsoft System Center Configuration Manager (CfgMgr) client on each server.

Correct Answer: C

QUESTION 5

You plan to implement a SAM program for a customer. You collect the following information:

Executive sponsorship and budget approval

Hardware inventory that includes 60 percent of all computers
Microsoft License Statement (MLS) that is reconciled against license purchase records
You need to identify the applications installed on all networked computers.

What should you implement?

- A. an application patch management tool
- B. a SAM program dashboard
- C. a software discovery tool
- D. a software license tracking tool



Correct Answer: C

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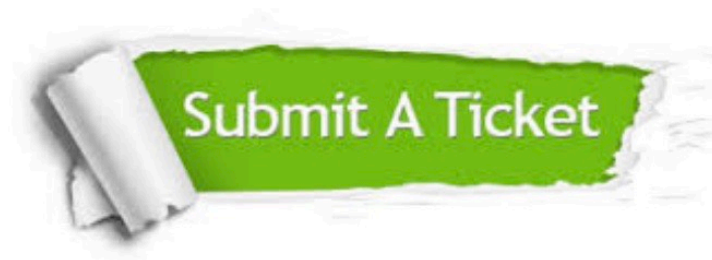
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