



70-123^{Q&As}

Planning, Implementing and Maintaining a Software Asset Management (SAM) Program

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**QUESTION 1**

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a full SAM review and program, which includes the creation of a software inventory for more than 1,000 desktops and servers. The scan tool has collected software data from all desktops and servers. You need to produce a management report about the software inventory. Which method should you use?

- A. Produce a detailed report of the employees who have violated acceptable use policies.
- B. Report all operating systems for every desktop and server to see if there are dual-boot systems.
- C. Produce reports by exception.
- D. Print a list of every installed software copy on every desktop and server. Group the list by publisher and by product name or workstation.

Correct Answer: D

QUESTION 2

You are a Software Asset Management (SAM) consultant for Company.com. Before you select a SAM tool, you must evaluate the existing or available tools at the customers location. You need to select a SAM tool to support the SAM process and to provide complete and correct information and results. Which feature should the SAM tool provide?

- A. the ability to automatically remove license-violating software
- B. the ability to provide a report that shows license gaps for each software edition and version
- C. the ability to meter software usage
- D. the ability to create a license history for automated updates and downgrades

Correct Answer: D

QUESTION 3

You are a Software Asset Management (SAM) consultant for Company.com. You are comparing the number of installations of software titles on computers to the number of installations that the license agreement allows. An affiliate company renews the subscription for the upcoming year. You review the relevant portion of the license agreement as shown in the exhibit.



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You need to identify the most appropriate description of the affiliate company's licenses so that you can find out how many legitimate rights the parent company is granted. Which description should you identify?

- A. The affiliate company owns the licenses that it uses, so the affiliate company's licenses are no longer available to the parent company.
- B. The right to run any product is permanent for the affiliate company.
- C. The affiliate company can sublicense copies from the parent company.
- D. The number of licenses that the affiliate company uses reverts back to the parent company that holds the original subscription agreement, as long as the affiliate company orders Microsoft License and Software Assurance (L&SA) for the products.

Correct Answer: D

QUESTION 4

You are a Software Asset Management (SAM) consultant for Company.com. You meet with the chief financial officer (CFO) to explain your role as the SAM consultant. You need to explain to the CFO the responsibilities of corporate officers

in SAM and in license compliance. What are two possible responsibilities of corporate officers? (Each correct answer presents a complete solution.

Choose two.)

- A. Corporate officers can pass to their subordinates all penalties that are imposed when a company is found out of compliance with software license agreements.
- B. Corporate officers have primary responsibility to the shareholders to protect the assets of the company. When software licenses are out of compliance, the company is breaking the law. Corporate officers are entrusted to ensure that the company operates within the boundaries of the law.
- C. In some countries, piracy in the form of using unlicensed software is a criminal offense. Corporate officers who are



responsible for software license compliance could be held responsible for their companys violation of the law.

D. Because SAM involves a contract, corporate officers should delegate responsibility for software license compliance to a contract administrator.

Correct Answer: AD

QUESTION 5

You are a Software Asset Management (SAM) consultant for Company.com. You are conducting a full SAM review and program, which includes a review of the SAM policies and procedures. The customer agrees to the review and gives you all the available policies and procedures. You need to ensure that the policies and procedures are correct, complete, and implemented. Which action or actions should you perform? (Choose all that apply.)

- A. Analyze the policies and procedures for purchasing, deployment, usage, and documentation for incomplete and missing elements.
- B. Find out if a site-metering and license-monitoring system is installed at the customers location.
- C. Observe employee work habits to find out how processes and procedures are implemented.
- D. Interview employees to find out how processes and procedures are implemented.

Correct Answer: ACD

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