642-467^{Q&As}

Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

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QUESTION 1

An external caller calls into the corporate directory handler extension and selects the option to dial by name. The caller enters the digits "633" for user Mike Lee. The user is located in the directory and Cisco Unity Connection attempts the transfer, but the call fails. What is the most likely cause of this issue?

A. User Mike Lee does not exist.

B. Incorrect or missing search space in the directory call handler

C. The Call Transfer service parameter is not enabled.

D. User Mike Lee is not listed in the directory.

E. Voice ports are out of service

Correct Answer: B

QUESTION 2

You have just installed Cisco Unity Express. Now you want to configure history depth and set it to its maximum value.

Which value should you define as the maximum value?

A. 5

B. 10

C. 15

D. 20

E. 50

F. 75

Correct Answer: B

QUESTION 3

Which Cisco Unified Presence operation mode supports the highest number of users for large- scale Cisco Unified CVP solutions?

A. SIP Proxy

B. Microsoft Office Interoperability

C. Cisco Unified Presence

D. Cisco Unified Communications

E. Microsoft Active Directory

Correct Answer: A

QUESTION 4

When an Emergency Alternate Greeting (EAG) is activated, which two of the following statements describe how the EAG is accessed? (Choose Two)

A. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and the AtiGreeting wav file is appended to the beginning of the welcome greeting.

B. If it is active, the EAG is played before the welcome greeting of the system auto-attendant and a Boolean variable of "greetingactive" is returned as "true"

C. if the EAG was recorded through the TUI and the EAG is active, the EAG overwrites the existing welcome greeting and the EAG is played until it is deactivated.

D. If the EAG is included in custom auto-attendant scripts, a call to a subflow to checkaltgreet.aef must be inserted in the script at the desired location. If the EAG was recorded through the GUI, the new file replaces the existing welcome greeting and changes its name to WelcomeGreeting.old until the administrator deactivates the EAG and renames the existing welcome greeting.

Correct Answer: BD

QUESTION 5

What is the client software for Cisco Unified Presence?

A. Jabber

B. JAVA IM

C. Skype

D. Live Messenger

Correct Answer: A

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