642-467^{Q&As}

Integrating Cisco Unified Communications Applications v8.0 (CAPPS v8.0)

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QUESTION 1

Which tool is helpful in obtaining Cisco Unified Personal Communicator log files that can be sent to Cisco TAC for troubleshooting assistance?

A. Cisco Unified RTMT

B. Cisco Unified Presence System Troubleshooter

C. Cisco Unified Presence Viewer

D. Problem Reporting Tool

E. Cisco Unified Personal Communicator Viewer

Correct Answer: D

QUESTION 2

You have configured a Cisco Unity Express server that uses the G.711 codec. You want to send outbound messages in a format that uses lower bandwidth. However, you want to keep the quality of the incoming message high. Which two tasks should you perform? (Choose two.)

A. Convert the incoming messages to G.729a.

B. Keep the incoming messages as G.711.

C. Convert the outgoing message to 64 kb/s using G.729a.

D. Convert the outgoing messages to G.726.

E. Send the outgoing messages in the G.711 format.

F. Store the message using the original codec, but convert it to 64 kb/s for outgoing.

Correct Answer: BD

QUESTION 3

A user receives this error message when trying to start an ad hoc group chat with Cisco Unified PresencE. "Attempted to perform an adhoc group chat operation but the AD_HOC_GROUP_CHAT capability was not available." What is the solution?

A. Check if the conference server alias configuration is missing.If it is missing, add the configuration and restart the Cisco Unified Personal Communicator.

B. Upgrade the server to version 8.x because the Cisco Unified Personal Communicator client 8.0 is not supported on the 7.0 platform.

C. Remove the corrupted entries in the database.

D. Ensure that the DNS server to which the PC is pointed can resolve the fully qualified name of the Cisco Unified Presence Server.
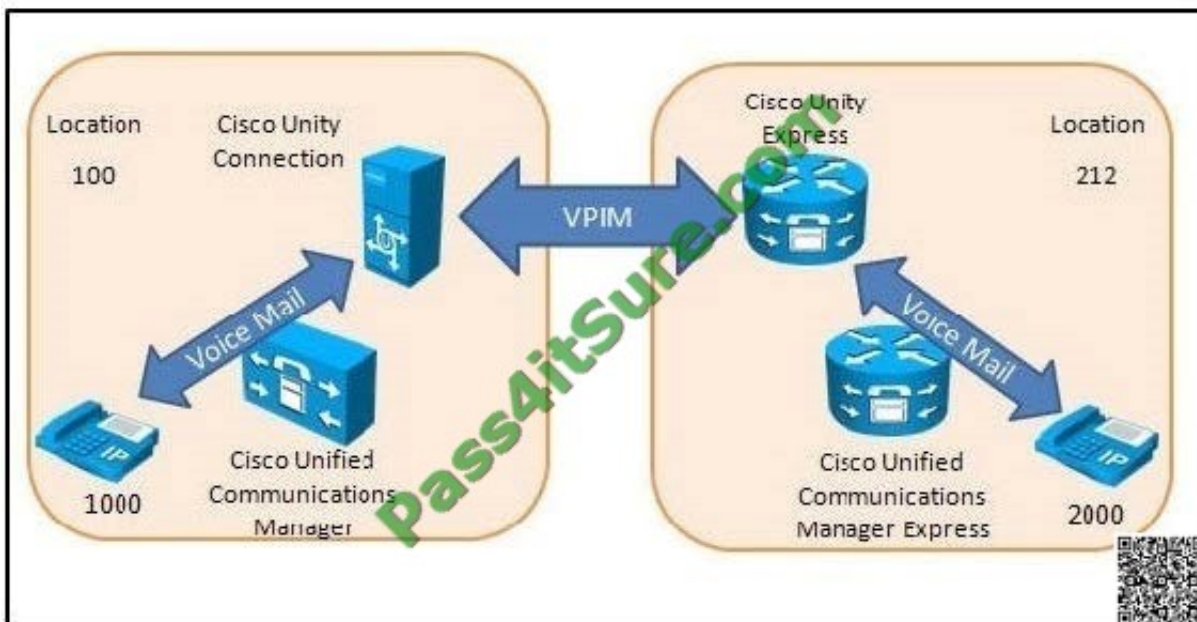
Correct Answer: A

QUESTION 4

You are importing Cisco Unified Communications Manager users in Cisco Unity Express. After you commit the information for importing users, an error appears. Which option could be the probable cause for this error?

A. A user ID contains spaces.

B. A user ID does not have a primary extension.

C. A user ID has the dial-by-name feature activated.

D. Only selected users are being imported.

E. A user ID has administrative privileges.

F. A user ID does not have an associated voice-mail box.

Correct Answer: A

QUESTION 5

Refer to the exhibit.

When the Cisco Unity Connection and Cisco Unity Express systems are networked together using VPIM, which of the following statements is true?

A. The message exchange between the two systems will fail due to a conflict between the location ID and extension.

B. The message exchange between the two systems will succeed because the combination of location IDs and extensions is unique.

C. The message exchange between the two systems will fail because the location IDs should be using names instead of digits.

D. The message exchange between the two systems will only succeed toward the Cisco Unity Express site.

Correct Answer: B

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