



# 642-427<sup>Q&As</sup>

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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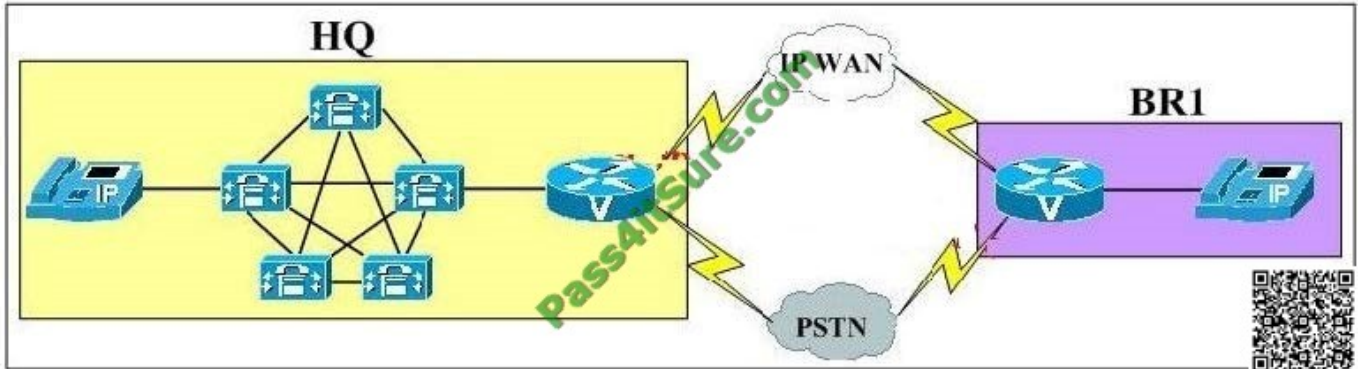
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**QUESTION 1**

Look at the following exhibit carefully. You are a network technician working in a middle-sized company. Some users complain that the call is always dropped as soon as it connects when they dial from BR1 to HQ through the IP WAN. Please choose the most possible reason of this issue from the following statements.



- A. H.245 capabilities exchange has failed due to insufficient bandwidth.
- B. A codec mismatch has occurred and transcoders or additional transcoding resources need to be configured at HQ.
- C. Packet loss has kept H.225 setup messages from completing the call.
- D. MTP resources need to be configured on the BR1 gateway.

Correct Answer: B

**QUESTION 2**

Refer to Exhibit.



**System**

- System Summary
- Server
  - CPU and Memory
  - Process
  - Disk Usage
  - Critical Services
- Performance
  - Performance
  - Performance Log Viewer
- Tools
  - Alert Central
  - Trace & Log Central
  - Job Status
  - SysLog Viewer
  - VLT

**Pattern Definition**

Route Pattern\* 3XXX

Route Partition Internal\_Pt

Description

Numbering Plan < Not Selected >

Route Filter < None >

MLPP Precedence\* Default

Resource Priority Namespace Network Domain < None >

Route Class\* Default

Gateway/Route List\* SIP\_Trunk (Edit)

Route Option

Route this pattern

Block this pattern No Error

Call Classification\* OffNet

Allow Device Override  Provide Outside Dial Tone  Allow Overlap Sending  Urgent Priority

**Purge and Block SAF CCD Learned Routes Information**

Learned Pattern 3XXX

Learned Pattern Prefix

Remote Call Control Identity

Remote IP





Which Cisco Unified Communications Manager Real-Time Monitoring Tool component can be used to view DHCP requests and responses from a Cisco Unified Communications Manager DHCP server?

- A. Performance Log Viewer
- B. Processor
- C. System Summary
- D. Job Status
- E. SysLog Viewer
- F. VLT

Correct Answer: E

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### QUESTION 3

Which voice translation rule will expand extensions that are in the 3000-3999 range to a 10-digit number?

- A. /^...\(...\.\$)/^1/
- B. /3...//4085553/
- C. /^3...\(...\.\$)//408555\1/
- D. /^3...\(...\.\$)//408555\
- E. /^3...\$//408555and/

Correct Answer: C

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### QUESTION 4

Refer to the exhibit.



```
voice service saf
profile trunk-route 1
  session protocol sip interface Loopback1 transport tcp port 5060
  |
profile dn-block 1 alias-prefix 1972555
  pattern 1 type extension 4XXX
  |
profile callcontrol 1
  dn-service
  trunk-route 1
  dn-block 1
  |
channel 1 vrouter SAF asystem 1
  subscribe callcontrol wildcarded
  publish callcontrol 1
```

When a Cisco Unified Communications Manager Express advertises the directory number pattern in the exhibit, what would the learned pattern be in the RTMT tool on the Cisco Unified Communications Manager?

- A. 4XXX and the ToDID will be 0:+1972555
- B. 4XXX and the ToDID will be 0:+19725554XXX
- C. 4XXX and the ToDID will be 0:19725554XXX
- D. 4XXX and the ToDID will be 0:1972555
- E. 19725554XXX and the ToDID will be 0:+1972555

Correct Answer: D

## QUESTION 5

When users in headquarters are put on hold, they can hear MOH. However, when users in the branch office over the WAN link are put on hold, they cannot hear MOH. The Cisco Unified Communications Manager cluster is located in headquarters.

Which solution is most effective to restore MOH to branch users?

- A. Put branch user phones in the same MRGL as the headquarters phones.
- B. Put branch user phones in a different MRGL than the headquarters phones to optimize WAN utilization.
- C. Put branch user phones in the same MRG as the headquarters phones.
- D. Put branch user phones in a different MRG than the headquarters phones to optimize WAN utilization.

Correct Answer: A



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