



642-427^{Q&As}

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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**QUESTION 1**

Refer to the exhibit.

Default CoS-to-DSCP Map								
CoS Value	0	1	2	3	4	5	6	7
DSCP Value	0	8	16	24	32	40	48	56

```
mls qos trust device cisco-phone  
mls qos trust cos
```



How does a switch port that receives marked traffic from a Cisco IP phone use the `mls qos trust cos` command?

- A. The CoS setting is modified according to the CoS-to-DSCP map.
- B. CoS is used to select the ingress and egress queues.
- C. For non-IP packets, the CoS is set to 7 and DSCP-to-CoS mapping is not applied.
- D. The DSCP-to-CoS map is applied.

Correct Answer: A

QUESTION 2

Refer to the Exhibit.



```
HQ-1#debug ip rsvp resv
Apr 15 09:22:25.256: RSVP: session 10.1.250.101_16858[0.0.0.0]: Received Resv
message from 127.0.0.1 (on receiver host)
Apr 15 09:22:25.256: RSVP: 10.1.250.102_16546->10.1.250.101_16358[0.0.0.0]:
Successfully parsed Resv message from 127.0.0.1 (on receiver host)
Apr 15 09:22:25.256: RSVP-MSG: 10.1.250.102_16546-
>10.1.250.101_16858[0.0.0.0]: no matching path state for Resv
Apr 15 09:22:25.264: RSVP: session 10.1.250.101_16858[0.0.0.0]: Received Resv
message from 127.0.0.1 (on receiver host)
Apr 15 09:22:25.268: RSVP: 10.1.250.102_16546->10.1.250.101_16358[0.0.0.0]:
Successfully parsed Resv message from 127.0.0.1 (on receiver host)
Apr 15 09:22:25.268: RSVP-RESV: Admitting new reservation: 466CE358
Apr 15 09:22:25.268: RSVP-RESV: Locally created reservation. No
admission/traffic control needed
Apr 15 09:22:25.268: RSVP: 10.1.250.102_16546->10.1.250.101_16358[0.0.0.0]:
start requesting 96 kbps FF reservation on Serial0/1/0.121, neighbor
10.1.6.102
Apr 15 09:22:25.268: RSVP: 10.1.250.102_16546->10.1.250.101_16358[0.0.0.0]:
start requesting 96 kbps FF reservation on Serial0/1/0.121, neighbor
10.1.6.102
Apr 15 09:22:25.272: RSVP: session 10.1.250.102_16546[0.0.0.0]: Received Resv
message from 10.1.6.102 (on Serial0/1/0.121)
Apr 15 09:22:25.272: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
Successfully parsed Resv message from 10.1.6.102 (on Serial0/1/0.121)
Apr 15 09:22:25.272: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
reservation not found--new one
Apr 15 09:22:25.272: RSVP-RESV: Admitting new reservation: 466CE1F0
Apr 15 09:22:25.276: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
building error_spec object with err-node addr: 10.1.6.101
Apr 15 09:22:25.276: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
Sending ResvError message to 10.1.6.102
Apr 15 09:22:25.276: RSVP-RESV: reservation was not installed: 466CE1F0
Apr 15 09:22:25.280: RSVP-RESV: Deleting reservation: 466CE1F0
Apr 15 09:22:25.280: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
Expiring Serial0/1/0.121 RESV state, reason: Traffic control error
Apr 15 09:22:25.280: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
Expiring Serial0/1/0.121 RESV state, reason: Traffic control error (17:16858)
Apr 15 09:22:25.280: RSVP: 10.1.250.101_16858->10.1.250.102_16546[0.0.0.0]:
Sending PathTear message to 10.1.250.102
Apr 15 09:22:25.284: RSVP: 10.1.250.102_16546->10.1.250.101_16358[0.0.0.0]
Refresh RESV, req=466D33A0 [cleanup timer is not awake]
```



The Exhibit shows the output of an unsuccessful RSVP call setup that uses G.711 codec. Which configuration on serial 0/1/0.121 would resolve that issue?

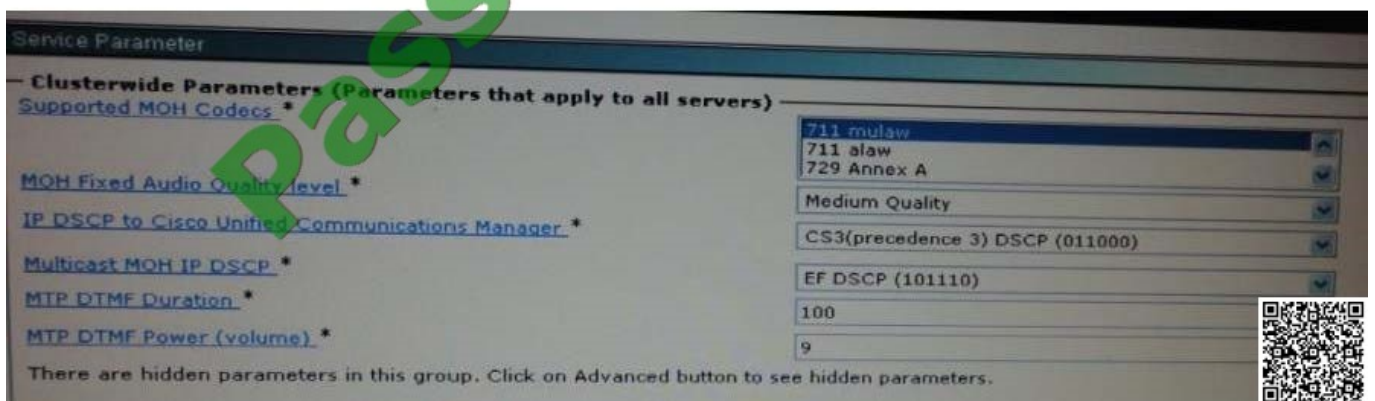
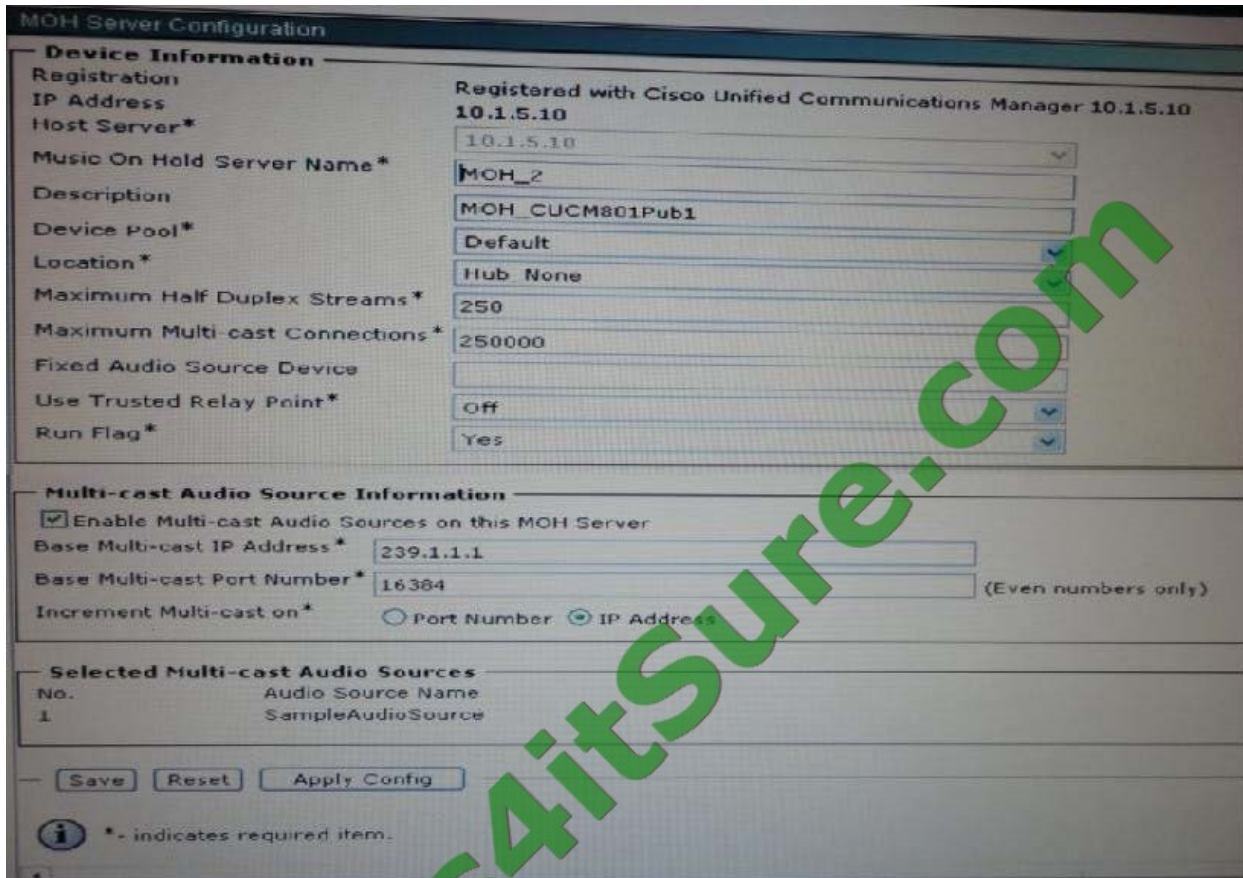
- A. ip rsvp bandwidth 40 40
- B. ip rsvp bandwidth 40 24
- C. ip rsvp bandwidth 96 80
- D. ip rsvp bandwidth 96 96
- E. ip rsvp bandwidth 80 16

Correct Answer: D



QUESTION 3

Refer to the exhibits.



MOH has been configured to run from flash at the BR1 site. The HQ phones and MOH server are placed in the Default region through the Default device pool. The BR1 phones are placed in the BR1 region through the BR1

device pool. The region configuration between Default and BR1 only permits 729 codec. When an IP phone user at the HQ site places a BR1 caller on hold, the BR1 caller hears tone on hold.

Which of the following can cause this issue?



```
interface FastEthernet0/1/1
description BR1 Phone2
switchport access vlan 20
switchport voice vlan 120
spanning-tree portfast
!
!
interface Serial0/0/0:23
no ip address
encapsulation hdlc
isdn switch-type primary-ri
isdn incoming-voice voice
isdn bchan-number-order ascending
no cdp enable
!
interface Serial0/2/0
no ip address
encapsulation frame-relay IETF
!
interface Serial0/2/0.101 point-to-point
ip address 10.12.1.2 255.255.255.0
ip pim sparse-dense-mode
snmp trap link-status
frame-relay interface-dlci 101
!
interface Vlan1
no ip address
shutdown
!
interface Vlan20
ip address 10.1.20.1 255.255.255.0
```

```
interface Vlan1
no ip address
shutdown
!
interface Vlan20
ip address 10.1.20.1 255.255.255.0
!
interface Vlan120
ip address 10.1.120.1 255.255.255.0
ip helper-address 10.1.5.2
h323-gateway voip bind sraddr 10.1.120.1
!
router eigrp 10
network 10.0.0.0
no auto-summary
!
ip forward-protocol nd
!
!
no ip http server
!
!
!
!
control-plane
!
!
!
voice-port 0/0/0:23
translation-profile incoming pstn-in
translation-profile outgoing srst
```

```
voice-port 0/0/0:23
translation-profile incoming pstn-in
translation-profile outgoing srst
!
ccm-manager fax-protocol cisco
!
mgcp fax t38 ecm
!
!
dial-peer voice 911 pots
destination-pattern 911
port 0/0/0:23
forward-digits all
!
dial-peer voice 9911 pots
destination-pattern 9911
port 0/0/0:23
forward-digits all
!
dial-peer voice 123 pots
incoming-called-number .
direct-inward-dial
!
dial-peer voice 3000 voip
destination-pattern 3...
session-target ipv4:10.1.5.10
dtmf-relay h245-alphanumeric
no vad
!
dial-peer voice 9011 pots
corlist outgoing intIPt
```



```
dial-peer voice 9011 pots
corlist outgoing intIPt
destination-pattern 9011T
port 0/0/0:23
!
dial-peer voice 7 pots
corlist outgoing localPt
destination-pattern 9[2-9].....
port 0/0/0:23
!
dial-peer voice 24000 pots
destination-pattern [24]...
port 0/0/0:23
!
!
dial-peer voice 11 pots
corlist outgoing ldPt
destination-pattern 91[2-9].[2-9].....
port 0/0/0:23
!
!
gateway
timer receive-rtcp 1200
!
!
gatekeeper
shutdown
!
!
call-manager-fallback
max-conferences 8 gain -6
```

```
gatekeeper
shutdown
!
!
call-manager-fallback
max-conferences 8 gain -6
transfer-system full-consult
ip source-address 10.1.120.1 port 2000
max-ephones 4
max-dn 8 dual-line
moh music-on-hold.au
multicast moh 239.1.1.1 port 16384
!
line con 0
exec-timeout 0 0
logging synchronous
line aux 0
line vty 0 4
exec-timeout 0 0
password cisco123
login
!
scheduler allocate 20000 1000
end
```





- A. Multicast routing is not enabled on the BR1 router.
- B. The command ip pim separate-dense-mode is missing from interface VLAN 120 at the SRST router in BR1.
- C. The MOH server is unable to stream MOH using G.711 codec because of the regions configuration.
- D. The command route 10.1.120.1 must be added to the multicast moh 239.1.1.1 port 16384 command at the SRST router in BR1.
- E. The Max Hops is too small in the MOH configuration

Correct Answer: B

QUESTION 4

In a Cisco UCM multisite WAN with centralized call-processing deployment model, what redundancy feature should be configured on remote site routers to supply basic IP telephony services in the event of a WAN outage?

- A. AAR
- B. SRST
- C. CAC
- D. V3PN

Correct Answer: B

QUESTION 5

When a database replication issue is suspected, which three tools can be used to check the database replication status? (Choose three.)

- A. Cisco Unified Communications Manager RTMT tool
- B. Cisco Unified Communications Manager Serviceability interface
- C. Cisco Unified Reporting
- D. Cisco Unified Communications Manager CLI interface
- E. Cisco IP Phone Device Stats from the Settings button
- F. Cisco Unified OS Administration interface

Correct Answer: ACD



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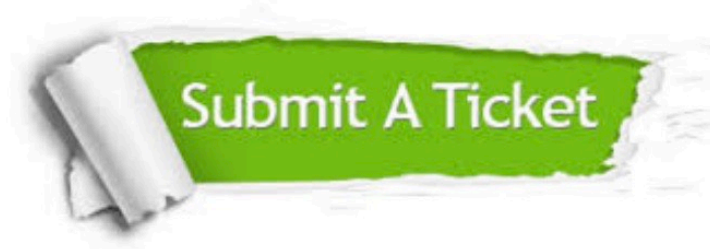
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