



6211^{Q&As}

Avaya Aura Contact Center Multimedia Implementation Exam

Pass Avaya 6211 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass4itsure.com/6211.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

- ⚙️ **Instant Download** After Purchase
- ⚙️ **100% Money Back** Guarantee
- ⚙️ **365 Days** Free Update
- ⚙️ **800,000+** Satisfied Customers





QUESTION 1

Which statement about the web-based Contact Center Multimedia (CCMM) Multimedia Administration client is true?

- A. It is used to administer Avaya Aura® Agent Desktop (AAAD) and to monitor Agent performance using a browser-based interface.
- B. It helps with implementing CTI for installed and browser-based client integrations.
- C. It provides administrative and management capabilities for CCMM resources.
- D. It allows an SDK for developers to design custom Computer Telephony Integration (CTI) applications.

Correct Answer: A

Reference: https://support.avaya.com/public/downloadFile.jsp?file=/resources/sites/AVAYA/content/live/SOLUTIONS/220000/SOLN220899/en_US/NN44400210_04.01_Planning_and_Engineering_November_2012.pdf

QUESTION 2

Where is the administration of outbound campaigns and management of dialing lists performed?

- A. Contact Center Multimedia Server
- B. Avaya Aura® Contact Center
- C. Avaya Proactive Outreach Manager
- D. Avaya Aura® Media Server

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/100172957>

QUESTION 3

Where are all agents used in the Avaya Aura® Contact Center POM integration administered?

- A. Avaya IQ
- B. Avaya Aura® Experience Portal
- C. Avaya Proactive Outreach Manager
- D. Contact Center Manager Administration

Correct Answer: C



QUESTION 4

Which Avaya Aura® Contact Center component is the application agents used to handle voice and non-voice contacts?

- A. Contact Center Multimedia (CCMM)
- B. Avaya Agent Desktop (AAD)
- C. Contact Center Manager Server (CCMS)
- D. Contact Center Manager Administration (CCMA)

Correct Answer: C

QUESTION 5

In a Voice and Multimedia Contact Center, incoming email messages are read from the Email server, processed using email rules, and are stored in a multimedia database. Which component, installed on Contact Center Multimedia (CCMM), connects to the Email server at regular intervals to access configured mailboxes?

- A. the Multimedia Administrator
- B. the Email Manager
- C. the Multimedia Database
- D. the Outbound Campaign Management Tool

Correct Answer: B

[6211 VCE Dumps](#)

[6211 Practice Test](#)

[6211 Braindumps](#)