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**QUESTION 1**

You are installing Avaya Aura™ Contact Center with Contact Center Manager Seer (CCMS) Contact Center Manager Administrator (CCMA), Communications Control Toolkit (CCT), Contact Center Multimedia (CCMM), License Manager and Server Utility, As part of the preparation of the xxx a dedicated partition for all Applications Logs has been created.

Which utility is used to point to the new Trace logs partition

- A. Cache Log Controller
- B. Log Archiver Utility
- C. Log Control Utility
- D. Trace Control Utility

Correct Answer: D

QUESTION 2

You are migrating a CCMS database from a previous release of Contact Center Manager Server (CCMS) which was co-resident with Command Control Toolkit (CCTT), and is about to restore the database using the restore option from the database maintenance utility, The new CCMS is co-resident with CCT What will corrupt the database once the restore has completed?

- A. Restore contents="Data"
- B. Restore contents ="Schema"
- C. Application options = "CCT" and "CCMS"
- D. Applications options= "CCMS" and Media Type = "Tape Drive"

Correct Answer: B

QUESTION 3

You are preparing for the first backup of the Contact Center Manager Server (CCMS). The environment requires a backup to a remote directory.

Which step is required for a successful database backup via the Contact Center Database Maintenance window?

- A. Add the Windows user account to the "Log on as a backup" policy
- B. Configure backup username using Server Name\username format under the Backup Location tab
- C. Shut down all services on the CCMS
- D. Verify that a backup tape is available

Correct Answer: B

**QUESTION 4**

You are currently implementing HA (High Availability) campus solution on the Contact Center Manager Server (CCMS), and have done the following

. Installed the standby server with its own ELAN and Contact Center LAN IP addresses . Obtained two IP addresses for the managed IP addresses ELAN and the Contact Center LAN . Configured the hosts file and the DNS that will reflect the new managed IP addresses . Marked the server as active with all of the managed IP and standby server IP addresses on the active server under server mode configuration screen

What is the next step in the deployment of campus HA?

- A. Configure the standby server manually as a standby with the same information that was entered at the active server
- B. Configure a backup location, run immediate backup of the active server, and run a restore of the same backup on the standby server
- C. Enable shadowing on the active server and synchronize the database
- D. Enable shadowing on the standby server and synchronize the active server database

Correct Answer: B

QUESTION 5

A company is planning to implement a stand-alone Contact Center Manager Server (CCMS) license with 50 Voice Agents.

Which license type should the company purchase?

- A. Essential
- B. Nodal NCC
- C. Nodal Enterprise
- D. Corporate Enterprise

Correct Answer: A

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