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QUESTION 1

You are configuring the RSM settings on a newly installed Contact Center manager Server (CCMS).

Which address is within the acceptable range for use as an IP multicast address on CCMS?

A. 223.0.0.255

B. 225.0.1.254

C. 242.0.1.0

D. 240.25.255.254

Correct Answer: B

QUESTION 2

You are installing Avaya AuraTM Contact Center with Contact Center Manager Seer (CCMS) Contact Center Manager Administrator (CCMA), Communications Control Toolkit (CCT), Contact Center Multimedia (CCMM), License Manager and Server Utility, As part of the preparation of the xxx a dedicated partition for all Applications Logs has been created.

Which utility is used to point to the new Trace logs partition

A. Cache Log Controller

B. Log Archiver Utility

C. Log Control Utility

D. Trace Control Utility

Correct Answer: D

QUESTION 3

Which three operating systems are supported for a Contact Center Manager Application (CCMA) client installation?(Choose three)

A. Windows 2000 Professional

B. Windows XP Professional SP2 or later

C. Windows Vista Business SP1 (32-bit)

D. Windows Vista Basic

E. Windows 7

Correct Answer: BCE

QUESTION 4

In a customer\\'s Local Area Network, some segments in the network do not allow multicast for transmitting data.

When configuring the Contact Center Manager Administration (CCMA) using the RTR Registry Settings (Real-Time Reporting), how can network bandwidth usage be limited?

A. In the Output Rate box, type the maximum number of simultaneous outputs that the server is directed to allow

B. In the Output Rate box, type the minimum number of simultaneous outputs that the server is directed to allow

C. In the Unicast Sessions box, type the maximum number of simultaneous unicast sessions that the server is directed to allow

D. In the Minimum Unicast Sessions box, type the minimum number of simultaneous unicast sessions that the server is directed to allow

Correct Answer: C

QUESTION 5

You have just completed the installation of Contact Center Manager Server (CCMS) and Licensing Manager on a Windows 2008 server The license file now needs to be placed in service How should you complete this task?

A. The license file is automatically placed in service via the License Manager Installation process

B. You can copy the license file onto the server (D: drive) where the License Manager is installed, and then use the License Manager Configuration utility to point to the file

C. You can edit the license file on the server where License Manager is installed, then use the License Manager Configuration utility to update the file

D. You can use the License Manager Configuration utility to download the license file from the Avaya license website

Correct Answer: A

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