



6202.1^{Q&As}

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**QUESTION 1**

You are planning to install the License Manager Application on the same server on which Contact Center Manager Server (CCMS) is installed. Which IP address should be entered when configuring the contact center components that require access to the License Manager?

- A. the Contact Center Server subnet IP address of the server used for CCMS
- B. the ELAN IP address of the server used for CCMS
- C. the ELAN IP address of the switch
- D. the Contact Center subnet IP address of the server used for Contact Center Server Administration (CCMA)

Correct Answer: A

QUESTION 2

You have just completed installing Contact Center Manager Administration (CCMA) and Security Framework. An external LDAP user needs to be created via the Unified Communications Manager (UCM).

Which configuration must be run before creating the user?

- A. Configure the LDAP server information under the external authentication
- B. Under the Add Administrative user window choose Authentication type-External and configure the server IP
- C. The CCMA User Migration tool must be used to configure the LDAP server
- D. The user must be created via Access and Partition Management under the CCMA

Correct Answer: A

QUESTION 3

You are preparing to connect the hardware for the Contact Center Manager (CCMS) in a dual-network interface card (NIC) configuration. Which statement describes the dependency that must be considered?

- A. Ensure that NetBIOS on both of the NICs is enabled
- B. The ELAN subnet card comes first in the binding order
- C. The Contact Center Server subnet card comes first in the binding order
- D. If the server has more than two NICs, ensure that all NICs are enabled and all have IP addresses assigned to them

Correct Answer: C

QUESTION 4



A customer has Avaya Aura™ Midsize Enterprise (formerly MBT) and is implementing SIP Based Contact Center Manager (CCMS), They are running the installation wizard and have reached the installation Data window Under the SIP Network tab, which IP address should be entered in the SIP CTI Proxy Server field?

- A. the AES Server IP address
- B. the Avaya Communications Server 1000(CS1000) Network Routing Server (NRS) IP address
- C. the SES Server IP address
- D. the Media Server IP address

Correct Answer: A

QUESTION 5

Which process is performed by the Contact Center Server database migration tool during an upgrade?

- A. It creates a new database for the upgrade to Avaya Aura™ Contact Center
- B. It extracts customer data and prepares it for the upgrade to Avaya Aura™ Contact Center
- C. It upgrades all processes to Avaya Aura™ Contact Center
- D. It migrates Avaya Aura™ Contact Center applications to new server platforms

Correct Answer: B

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