VCE & PDF
Pass4itSure.com

6201.1 ^{Q&As}

Avaya Contact Center on Avaya Aura(TM) Communication Manager
and Avaya Call Management System Implementation Exam

Pass Avaya 6201.1 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/6201-1.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya
Official Exam Center

Instant Download After Purchase

100% Money Back Guarantee

365 Days Free Update

800,000+ Satisfied Customers

QUESTION 1

After configuring a CMS system,which log file needs to he checked to verify set has completed successfully?

A. /cms/install/logdir/adminlog

B. /var/adm/messages

C. /cms/install/canfig.sog

D. /var/log/cms_nstall.log

E. /tmp/install.log

Correct Answer: A

QUESTION 2

The file that indicates link status has been checked. The link is down and will not come up. The following message appears

PBX Configuration mismatch,Switch has: 100 agents 23 splits 10 trunks 5 trunk groups *100 VDNs

What can be done to solve this problem?

A. Increase the number of VDNs on the Communication Manager

B. Increase the FreeSpace Allocation on the CMS

C. Increase the File System Partition size on the CMS.

D. Increase the Data Storage Allocation on the CMS.

Correct Answer: D

QUESTION 3

Which two Communication Manager features does the VAL circuit pack support? (Choose two.)

A. Music-on-hold

B. Voice over IP

C. Integrated Announcements

D. Local Announcements

Correct Answer: AC

Explanation: Answer is A,C (SUPPORT LIST)

-

Analog Music-On-Hold

-

 Attendants

-

 Modem Pool Convrsion Resources

-

 TAAS Port

-

 Stations (Digital, display, BRI, etc.)

-

Analog Announcements

-

 Analog External Alarm Port

-

 EAS Agent Login Ids

-

 ACD Agents

QUESTION 4

A customer just upgraded their CMS to release R16 from release Rt4. The switch is releaseCM4 and is not going to be upgraded to CM 6untilnextweek
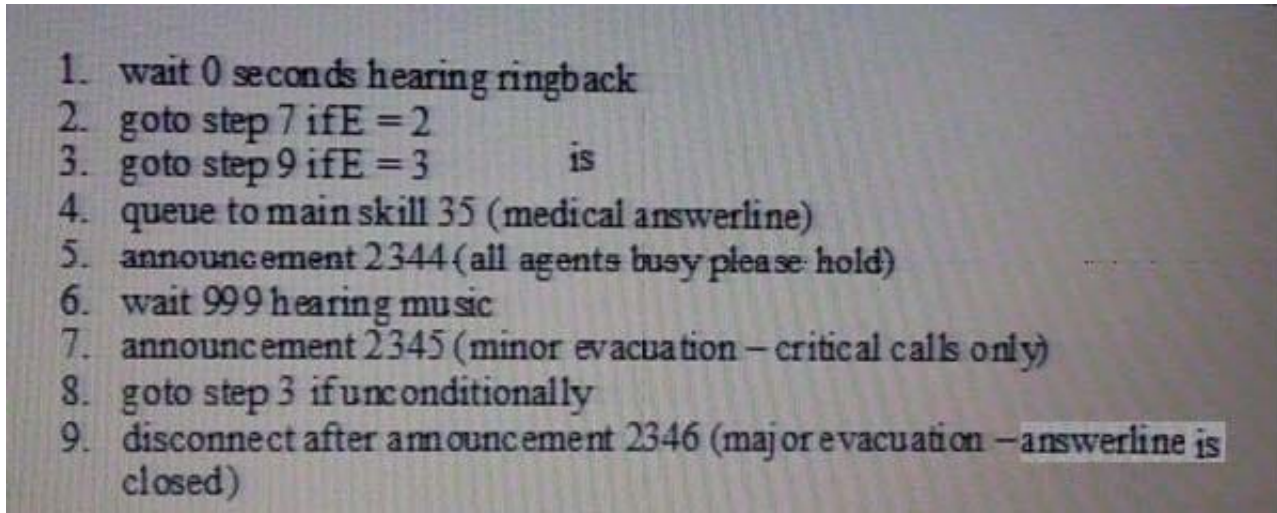
When the switch is upgraded, what needs to happen before the link will come up using theCM6 protocol?

A. Only the reporting adjunct in the switch needs to be changed to R16 CMS.

B. Only the switch release in the CMS needs to be changed to CM6.

C. Both the reporting adjunct the switch and the switch release in the CMS need to be updated

D. It is not necessary fareither the reporting adjunct orthe switch release to change.

Correct Answer: C

QUESTION 5

Click the exhibit button A Miami basedmedical center is defining evacuation procedures for severe weather conditions The center has decided to plan for two types evacuations, major and minor During a minor evacuation; the center willstaff only a few medical answer line agents to answer critical callsmajor evacuation the answer line will not be staffed instead of reaching alive agent, callers willreceive a pre-recordedinformation


```
1.  wait 0 seconds hearing ringback
2.  goto step 7 if E = 2
3.  goto step 9 if E = 3          is
4.  queue to main skill 35 (medical answerline)
5.  announcement 2344 (all agents busy please hold)
6.  wait 999 hearing music
7.  announcement 2345 (minor evacuation – critical calls only)
8.  goto step 3 if unconditionally
9.  disconnect after announcement 2346 (major evacuation –answerline is closed)
```

Inthe example vector segment, what is represented by the Ein steps 2 and 3?

A. E is a standard vector code for evacuation

B. E has been administered as a Feature Access Code

C. Ehas a vector variable that is changed when an evacuation is required

D. E is assigned to a VDN that routes calls to an evacuation vector

Correct Answer: C

[6201.1 PDF Dumps](#)   [6201.1 Practice Test](#)   [6201.1 Exam Questions](#)