



600-460^{Q&As}

Implementing and Supporting Cisco Unified Contact Center Enterprise

Pass Cisco 600-460 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.pass4itsure.com/600-460.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco
Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers



**QUESTION 1**

Which two things can cause the "Send to VRU" to fail within an ICM script for Cisco Unified Customer Voice Portal? (Choose two.)

- A. No network VRU is configured for the routing client.
- B. VRU PIM just got out of service.
- C. Incorrect media file name.
- D. Send to originator is not enabled.
- E. Primary VRU peripheral gateway is out of service.

Correct Answer: AB

QUESTION 2

In the Cisco Unified Contact Center Enterprise solution, if the private network fails but the visible network is still operational, which statement is true?

- A. The system stops routing calls because it cannot function without a private network.
- B. The private network data is rerouted automatically over the visible network.
- C. Both call routers go active and attempt to split the system until the private network is restored.
- D. The system continues to operate but with only one call router in simplex mode.

Correct Answer: D

QUESTION 3

Within Cisco Unified ICM, which process handles communication between the router and peripheral gateway components?

- A. dbagent
- B. opcs
- C. ccagent
- D. mds

Correct Answer: C

QUESTION 4



Which four items does the Cisco Finesse administrative application allow administrators to configure? (Choose four.)

- A. connections to the CTI OS server and the Administration and Data server database
- B. cluster settings for VOS replication
- C. ready and login reason codes
- D. wrap-up reasons and phonebooks
- E. workflows and workflow actions
- F. call variable and ECC variable layout
- G. desktop layout and conference resources
- H. upload third-party gadgets

Correct Answer: BDEF

QUESTION 5

Refer to the exhibit.

```
09:45:09:220 PG1A-pim1 Trace: dtRequeryResultInd: CVP concludes whisper announcement
prompt. netTargID=100000, RTRCallKey=150746.102, ASTID=5004, CallId=16781247, result: 11
09:45:09:220 PG1A-pim1 Trace: SendPendingEvents: Established. Ext=1012AgentID=40002
State=8
09:45:09:220 PG1A-pim1 Trace: CSTA ESTABLISHED. TelephonyDriver::Established: SENT TO OPC
CallID = 16781247 DeviceID = 1012 DeviceType = Static
Answering = 1012
Calling = 1011
Called = 1012
Redirection =
LocalState = CONNECT
Cause = EC_NONE
```

While a Whisper Announcement call is being troubleshooted, the Cisco UCCE Peripheral Gateway PIM log is captured.

Which option describes what the log file indicates?

- A. The agent PIM gets notification that the Whisper Announcement is done and sends the established event to the agent.
- B. The MR PIM gets notification that the Whisper Announcement is done and sends the established event to the OPC.
- C. The VRU PIM gets notification that the Whisper Announcement is done and sends the established event to the OPC.
- D. The agent PIM gets notification that the Whisper Announcement is done and sends the established event to the caller.
- E. The VRU PIM gets notification that the Whisper Announcement is done and sends the established event to the



agent.

Correct Answer: A

[Latest 600-460 Dumps](#)

[600-460 PDF Dumps](#)

[600-460 Practice Test](#)



To Read the [Whole Q&As](#), please purchase the [Complete Version](#) from [Our website](#).

Try our product !

100% Guaranteed Success

100% Money Back Guarantee

365 Days Free Update

Instant Download After Purchase

24x7 Customer Support

Average 99.9% Success Rate

More than 800,000 Satisfied Customers Worldwide

Multi-Platform capabilities - [Windows](#), [Mac](#), [Android](#), [iPhone](#), [iPod](#), [iPad](#), [Kindle](#)

We provide exam PDF and VCE of Cisco, Microsoft, IBM, CompTIA, Oracle and other IT Certifications. You can view Vendor list of All Certification Exams offered:

<https://www.pass4itsure.com/allproducts>

Need Help

Please provide as much detail as possible so we can best assist you.

To update a previously submitted ticket:



 <p>One Year Free Update Free update is available within One Year after your purchase. After One Year, you will get 50% discounts for updating. And we are proud to boast a 24/7 efficient Customer Support system via Email.</p>	 <p>Money Back Guarantee To ensure that you are spending on quality products, we provide 100% money back guarantee for 30 days from the date of purchase.</p>	 <p>Security & Privacy We respect customer privacy. We use McAfee's security service to provide you with utmost security for your personal information & peace of mind.</p>
---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Any charges made through this site will appear as Global Simulators Limited.

All trademarks are the property of their respective owners.

Copyright © pass4itsure, All Rights Reserved.