

600-460^{Q&As}

Implementing and Supporting Cisco Unified Contact Center Enterprise

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QUESTION 1

Which two statements about Cisco CVP Whisper Announcements are true? (Choose two.)

A. The first number calls the ringtone service that the caller hears while the Whisper Announcement plays to the agent. The CVP default for this number is 92929292.

B. As an option, set the dial plan with 9191*.

- C. The second number calls the Whisper Announcement itself. The CVP default for this number is 9191919100.
- D. The second number calls the Whisper Announcement itself. The CVP default for this number is 9292929200.
- E. As an option, set the dial plan with 9292*.

Correct Answer: BC

QUESTION 2

What must be enabled when configuring voice gateways to support SIP dialers?

- A. 200rel
- B. signaling forward unconditional
- C. signaling forward 100
- D. 100rel
- Correct Answer: D

QUESTION 3

Which Cisco Finesse CLI command provides the license MAC address?

- A. show network detail
- B. show net details
- C. show net status
- D. show network status
- E. show status

Correct Answer: E

QUESTION 4



Which statement about when you deploy Cisco Unified CCE on Cisco UCS C-Series Tested Reference Configuration Servers is true?

A. You check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements.

B. You do not need to check/calculate if you have enough IOPS as described on Cisco Unified CCE docwiki VMs storage requirements.

C. You can add more disks to the Cisco UCS C-Series TRCs to meet IOPS requirements.

D. You cannot add more disks, but you can connect the Cisco UCS C-Series TRC to the SAN in the network to meet IOPS requirements.

Correct Answer: B

QUESTION 5

Which statements about administrative scripts in the Cisco UCCE solution is true?

- A. Administrative scripts can use an ICM gateway node.
- B. Administrative scripts can run more than one time per second.
- C. Administrative scripts must be associated with a call type.
- D. Administrative scripts can use a DB Lookup node.

Correct Answer: D

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