



5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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**QUESTION 1**

An email profile is working, but some users are not receiving their emails. In the Workspace ONE UEM Console, an administrator sees that the profile is applied. On the SEG, the administrator notices that the device is not blocked.

What two conditions can cause this issue? (Choose two.)

- A. The certificate of the secure email gateway is not valid.
- B. The user account is disabled.
- C. The device is unable to connect to SEG.
- D. The Activesync is not enabled for these users.
- E. The SEG cannot communicate with the mailbox server of these users.

Correct Answer: DE

QUESTION 2

The ACC service account must be a member of which two groups in the Active Directory to provide the minimum level of required access? (Choose two.)

- A. Enterprise admins
- B. Event log readers
- C. Domain admin
- D. Remote Desktop users
- E. Domain guest

Correct Answer: AC

QUESTION 3

What are three common Workspace ONE UEM issues? (Choose three.)

- A. Reporting issues
- B. Display issues
- C. Enrollment issues
- D. Assignment issues
- E. User role issues
- F. Active Directory sync issues



Correct Answer: BDE

QUESTION 4

Which Console location should be used to troubleshoot a device?

- A. Monitor > Reports and Analytics > Events > Logs
- B. Groups and Settings > Admin > Device Events
- C. Monitor > Reports and Analytics > Events > Device Events
- D. Groups and Settings > All Settings > Devices and Users > Advanced > Logs

Correct Answer: A

QUESTION 5

Almost all users receive their emails on their mobile devices, but some users are not able to connect to Microsoft Exchange 2016 while on premises.

What can cause this issue?

- A. The user is a Workspace ONE UEM Console administrator and needs additional permissions on the Exchange server.
- B. The users are also members of the Exchange Organization admin group.
- C. The Apple Push Notification (APNS) certificate is expired and needs to update the APNS certificate.
- D. Secure email gateway services are not running a verify that the SEG server is not member of the Active Directory.

Correct Answer: A

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