



5V0-61.19^{Q&As}

Workspace ONE Unified Endpoint Management Specialist

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**QUESTION 1**

Workspace ONE UEM sends the following notification about a Windows 10 device "A Health Attestation sample has not been received from the device."

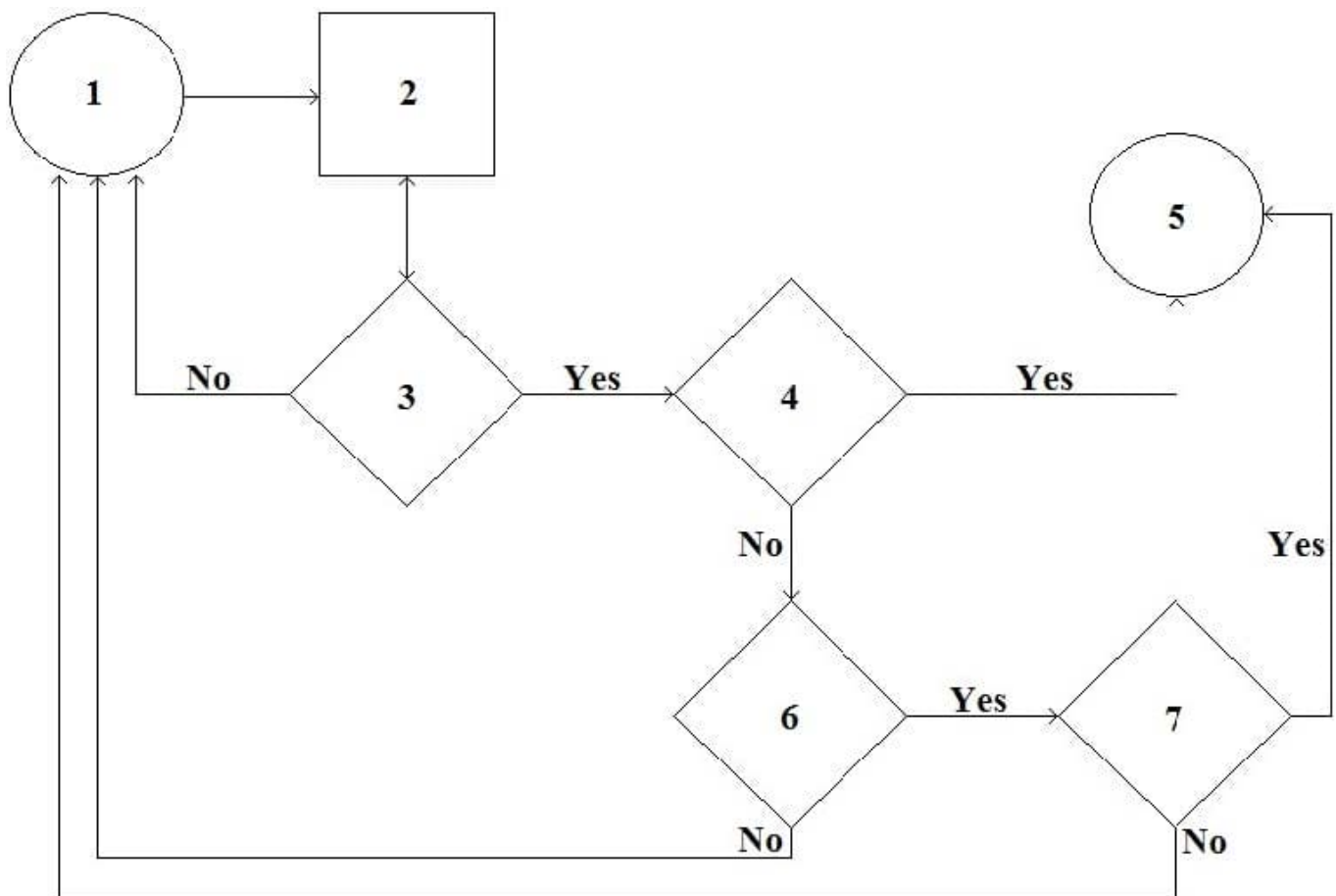
What can cause this issue?

- A. The device does not support UEFI Secure Boot.
- B. Health attestation is only working with ENS.
- C. The device is using the wrong windows version.
- D. Device Health Attestation is not supported on Windows devices.

Correct Answer: C

QUESTION 2

Given the following Workspace ONE component process flow for troubleshooting: What is the correct flow description for the UEM Admin Console?



A. 1 = Information gathering, 2 = Issue reproduction and data collection, 3 = Issue identified and diagnosed, 4 = Apply a



fix. Issue resolved?, 5 = Issue resolution, 6 = Product defect, 7 = RandD version fix

B. 1 = Information gathering, 2 = Issue reproduction and data collection, 3 = Issue identified and diagnosed, 4 = Apply a fix. Issue resolved?, 5 = Issue resolution, 6 = RandD version fix, 7 = Product defect

C. 1 = Apply a fix. Issue resolved?, 2 = Issue reproduction and data collection, 3 = Information gathering, 4 = Issue identified and diagnosed, 5 = Issue resolution. 6 = Product defect, 7 = RandD version fix

D. 1 = Apply a fix. Issue resolved? 2 = Issue reproduction and data collection, 3 = Issue identified and diagnosed, 4 = Information gathering, 5 = Issue resolution, 6 = Product defect, 7 = RandD version fix

Correct Answer: C

QUESTION 3

Which two actions should be taken when the Workspace ONE UEM console is rendering text and diagrams incorrectly? (Choose two.)

- A. Run lisreset.exe and check that the IIS service is running.
- B. Ensure that the Workspace ONE Device Services server has a newer version than the console server.
- C. Reboot the Workspace ONE SQL server.
- D. Check the Workspace ONE UEM DB version to match with the Console server.
- E. Stop all Workspace ONE services except the AirWatch Diagnostic Service.

Correct Answer: AD

QUESTION 4

The profile status on multiple devices is not updating.

Where is information found about this issue?

- A. On the Console server: \Logs\Services\QueuingService.log
- B. On the Device Service server: \Logs\Services\Queuemanager.log
- C. On the Console server: \Logs\Services\Devicequeue.log
- D. On the Device Service server: \Logs\Services\InterrogatorQueueService.log

Correct Answer: D

QUESTION 5

A user has completed troubleshooting an on-premises Workspace ONE UEM. Which log level does the system need to be set back to?



- A. Severe
- B. Full Debug
- C. None
- D. Error

Correct Answer: D

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