58^{Q&As}

58^{Q&As}

ITIL 2011 Foundation

Pass Peoplecert 58 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/58.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Peoplecert
Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

Which of the following statements about service asset and configuration management is/are CORRECT?

1.

A configuration item (CI) can exits as part of any numbers other CIs at the same time

2.

Choosing which CIs to record will depend on the level of control an organization wishes to exert.

A. 1 only

B. 2 only

C. Both of the above

D. Neither of the above

Correct Answer: C

QUESTION 2

Which statement about Business Cases is TRUE?

A. Business cases should focus on both the financial and non-financial impacts of the proposed project or service

B. Business cases should only focus on the financial impacts of the proposed project to secure support and funding

C. Business cases should only focus on the non-financial business impacts of the proposed project to secure proper high-level management support

D. Business cases should only focus on how the proposed project can lower costs and improve customer satisfaction, listing measures and targets

Correct Answer: A

QUESTION 3

Which one of the following is the BEST description of a relationship in service asset and configuration management?

A. Describes the topography of the hardware

B. Describes how the configuration items (CIs) work together to deliver the services

C. Defines which software should be installed on a particular piece of hardware

D. Defines how version numbers should be used in a release

Correct Answer: B

QUESTION 4

Which process lists "Understanding patterns of business activity" as a major role?

A. Demand Management

B. Supplier Management

C. Service Desk

D. Request Fulfillment

Correct Answer: A

QUESTION 5

Which of the following are benefits to the business of implementing Service Transition?

(1)

 Ability to adapt quickly to new requirements

(2)

 Reduced cost to design new services

(3)

 Improved success in implementing changes

A.

1 and 2 only

B.

2 and 3 only

C.

1 and 3 only

D.

None of the above

Correct Answer: C

Latest 58 Dumps   58 VCE Dumps   58 Exam Questions