500-301^{Q&As}

Cisco Cloud Collaboration Solutions

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QUESTION 1

Which support tools option is available in the Cisco WebEx Support Center?

A. Monitor all sessions and agent activity at the queue and support-representative levels.

B. Allow recording of support sessions manually or automatically

C. Allow technicians to reboot and reconnect.

D. Set up queues with rules-based routing, by availability or skill set.

Correct Answer: B

QUESTION 2

How many participants are included for video calling with the M3 Message and Meeting package for Cisco Spark?

A. 10

B. 5

C. 2

D. 25

Correct Answer: D

QUESTION 3

Which benefits can shared from the knowledge you gained in your video conferencing experiences to encourage others to use video conferencing?

A. Encourage teams across your organization o explore the possibilities of video for themselves.

B. Help others host their own meetings, encourage teams to explore possibilities of video, and have people come together easily from all over the world.

C. Set up and host meeting for others in your organization.

D. People locally can come together easily.

Correct Answer: B

QUESTION 4

Which product in the Cisco Spark Flex Plan offers enterprise-class IP-telephony voice, call control, desktop video, and Telepresence conference room device support?

A. Cisco Expressway Series Server

B. Cisco Unified Communications Server

C. Cisco Meeting Server

D. Cisco Unity Connection Server

Correct Answer: B

QUESTION 5

Which Spark endpoint works in rooms with up to 14 people?

A. Cisco Spark Room Kit Plus

B. Cisco DX80

C. Cisco 8865

D. Cisco IX5000

Correct Answer: A

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