



# 400-051<sup>Q&As</sup>

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### QUESTION 1

Which two statements about virtual SNR in Cisco Unified Communications Manager Express are true? (Choose two.)

- A. The SNR DN must be configured as SCCP.
- B. Calls cannot be pulled back from the phone associated with the DN.
- C. Ephone hunt groups are supported.
- D. The virtual SNR DN must be assigned to an ephone.
- E. Music on hold is supported for trunk and line side calls.

Correct Answer: AB

To configure a virtual SNR DN on Cisco Unified SCCP IP phones, perform the following steps:

Prerequisites

Cisco Unified CME 9.0 or a later version.

Restrictions

Virtual SNR DN only supports Cisco Unified SCCP IP phone DNs.

Virtual SNR DN provides no mid-call support.

Mid-calls are either of the following:

?Calls that arrive before the DN is associated with a registered phone and is still present after the DN is associated with the phone.

?Calls that arrive for a registered DN that changes state from registered to virtual and back to registered.

Mid-calls cannot be pulled back, answered, or terminated from the phone associated with the DN.

State of the virtual DN transitions from ringing to hold or remains on hold as a registered DN.

References: [http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucme/admin/configuration/guide/cmeadm/cmesnr.html#pgfId-1012065](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucme/admin/configuration/guide/cmeadm/cmesnr.html#pgfId-1012065)

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### QUESTION 2

Multiple Jabber for Windows users are having problems logging into the voicemail server. The Cisco Unity Connection administrator has reset the password and emailed them the new credentials, as well as the instructions about how to reset them in Jabber. The users cannot see the Phone Accounts tab under Jabber settings to complete the instructions. Which two steps resolve this issue? (Choose two.)

- A. In the Cisco Unified CM Jabber Service Profile, change the Credentials source for voicemail service to "not set".
- B. In Cisco Unified CM, create a MailStore service and assign it to the Jabber Service Profile as Primary.



- C. In the IMandP server CCMCIP Profile, uncheck the "Make this the default CCMCIP Profile for the system".
- D. In the IMandP server Enterprise Parameters Configuration, enable the Phone Personalization parameter.
- E. In the Cisco Unified CM Jabber Service Profile, uncheck "Make this the default service profile for the system".

Correct Answer: AB

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### QUESTION 3

Users report that they are unable to control their Cisco 6941 desk phone from their Jabber client, but the Jabber client works as a soft phone. Which two configuration changes allow this? (Choose two)

- A. Assign group "Standard CTI Allow Control of Phones supporting Connected Xfer and Conf" to the user.
- B. Set the End User page to the Primary Extension on the desk phone.
- C. Set the Owner User ID on the desk phone.
- D. Assign group "Standard CTI Enabled User Group" to the user.
- E. Assign group "Standard CTI Allow Control of Phones Supporting Rollover Mode" to the user.

Correct Answer: AE

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### QUESTION 4

Refer to the exhibit.



```
interface GigabitEthernet1/0/13
 description Phone and PC port
 srr-queue bandwidth share 1 10 20 100
 srr-queue bandwidth share 1 0 0 0
 queue-set 2
 mls qos trust device cisco phone
 mls qos trust cos

mls qos map cos-dscp 0 0 10 20 30 40 40 50
mls qos srr-queue input bandwidth 80 10
mls qos srr-queue input threshold 1 0 10
mls qos srr-queue input threshold 2 31 60
mls qos srr-queue input buffers 25 32
mls qos srr-queue input cos-map queue 1 threshold 2 1
mls qos srr-queue input cos-map queue 1 threshold 3 0
mls qos srr-queue input cos-map queue 2 threshold 1 2
mls qos srr-queue input cos-map queue 2 threshold 2 4
mls qos srr-queue input cos-map queue 2 threshold 3 3
mls qos srr-queue input dscp-map queue 1 threshold 1 0 10 11 12 13 14 15
mls qos srr-queue input dscp-map queue 1 threshold 3 0 1 2 3 4 5 6 7
mls qos srr-queue input dscp-map queue 1 threshold 3 32
mls qos srr-queue input dscp-map queue 2 threshold 1 16 17 18 19 20 21 22 23
mls qos srr-queue input dscp-map queue 2 threshold 2 33 34 35 36 37 38 39 40
mls qos srr-queue input dscp-map queue 2 threshold 2 49 50 51 52 53 54 55 56
mls qos srr-queue input dscp-map queue 2 threshold 2 57 58 59 60 61 62 63
mls qos srr-queue input dscp-map queue 3 threshold 3 24 25 26 27 28 29 30 31
mls qos srr-queue input dscp-map queue 3 threshold 3 40 41 42 43 44 45 46 47
mls qos srr-queue output cos-map queue 1 threshold 3 5
mls qos srr-queue output cos-map queue 2 threshold 3 3 6 7
mls qos srr-queue output cos-map queue 3 threshold 3 2 4
mls qos srr-queue output cos-map queue 4 threshold 2 1
mls qos srr-queue output cos-map queue 4 threshold 3 0
mls qos srr-queue output dscp-map queue 1 threshold 3 40 41 42 43 44 45 46 47
mls qos srr-queue output dscp-map queue 2 threshold 3 24 25 26 27 28 29 30 31
mls qos srr-queue output dscp-map queue 2 threshold 3 48 49 50 51 52 53 54 55
mls qos srr-queue output dscp-map queue 2 threshold 3 56 57 58 59 60 61 62 63
mls qos srr-queue output dscp-map queue 3 threshold 3 16 17 18 19 20 21 22 23
mls qos srr-queue output dscp-map queue 3 threshold 3 32 33 34 35 36 37 38 39
mls qos srr-queue output dscp-map queue 4 threshold 1 8
mls qos srr-queue output dscp-map queue 4 threshold 2 9 10 11 12 13 14 15
mls qos srr-queue output dscp-map queue 4 threshold 3 0 1 2 3 4 5 6 7
mls qos queue-set output 1 threshold 1 138 138 92 138
mls qos queue-set output 1 threshold 2 138 138 92 400
mls qos queue-set output 1 threshold 3 36 77 100 318
mls qos queue-set output 1 threshold 4 20 50 67 400
mls qos queue-set output 2 threshold 1 149 149 100 149
mls qos queue-set output 2 threshold 2 118 118 100 235
mls qos queue-set output 2 threshold 3 41 68 100 272
mls qos queue-set output 2 threshold 4 42 72 100 242
mls qos queue-set output 1 buffers 10 10 26 54
mls qos queue-set output 2 buffers 16 6 17 61
mls qos
```

In a Cisco Unified CM environment with default QoS configuration in the cluster, IP phone users report voice quality issues when they are downloading large files to their PC. Which two configuration changes solve this problem? (Choose two)

- A. The srr-queue bandwidth share command must be changed to increase the weight of queue 1.
- B. The global configuration of threshold 3 of queue 4 must be changed to `mls qos srr-queue cos-map queue 4 threshold 3 0 5`.



- C. The srr-queue bandwidth shape command must be changed to increase the weight of queue 1.
- D. The srr-queue bandwidth shape command must be removed from the interface configuration.
- E. The priority-queue out command is missing from the interface configuration.

Correct Answer: CE

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#### QUESTION 5

Which two mechanisms does Cisco EnergyWise use for neighbor discovery? (Choose two.)

- A. multicast
- B. LLDP-MED
- C. UDP broadcast
- D. Cisco Discovery Protocol
- E. TCP

Correct Answer: CD

Cisco EnergyWise Neighbor Discovery Process The Cisco EnergyWise neighbor discovery process is the mechanism by which domain members discover each other and populate their Cisco EnergyWise neighbor tables. Cisco EnergyWise queries can subsequently be distributed to all domain members using the neighbor relationships to monitor and control the power usage of devices within a domain. Cisco EnergyWise domain members automatically discover their neighbors through one of two mechanisms: UDP broadcast packets are automatically sent out switch ports which support Cisco EnergyWise, regardless of whether the interfaces are configured with the no energywise interface-level command. CDP packets are sent when CDP is configured for the switch ports.

References: [http://www.cisco.com/en/US/docs/solutions/Enterprise/Borderless\\_Networks/Energy\\_Management/energy\\_wisedg.html?referring\\_site=smartnavRD#wp555927](http://www.cisco.com/en/US/docs/solutions/Enterprise/Borderless_Networks/Energy_Management/energy_wisedg.html?referring_site=smartnavRD#wp555927)

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