



# 37820X<sup>Q&As</sup>

37820X - Avaya Midsize Solution Design

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**QUESTION 1**

Web Traveling.com is using Outlook with an Exchange server. You have proposed that the customer use the Outlook plug-In.

What does this plug-In do for the users at Web Travelling.com?

- A. It adds Avaya IX Workplace Client functionality to the Outlook window.
- B. It adds Outlook access to the Avaya IX Workplace Client for IP Office.
- C. it adds Outlook access to the one-X Portal desktop.
- D. it adds a subset of one-X Portal functionality to the Outlook window.

Correct Answer: C

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**QUESTION 2**

One of the features of IP Office Server Edition and IP Office Select is Lightweight Directory Access Protocol (LDAP) user synchronization. To support on-going administration, this feature can be used to In addition to Name, Full Name, and extension, what other field can be synchronized?

- A. Email address
- B. Address
- C. Job function
- D. Organization or group

Correct Answer: A

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**QUESTION 3**

The Avaya Vantage™ K155 device has a telephony form factor. What does it mean to have a telephony form factor?

- A. It does not Include a camera.
- B. It does not have a touch screen.
- C. It includes traditional dial pad.
- D. It must use a corded handset.

Correct Answer: C

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**QUESTION 4**

You are helping a customer learn about Avaya Contact Center Select (ACCS). They want to know about server requirements for an ACCS with Business Continuity. Which two statements describe the server configurations for IP Office and ACC with Business Continuity?

- A. If the ACCS is using a hardware appliance the IP Office can be virtualized.
- B. IP Office and ACCS can be virtualized only using the same VMware host server.
- C. If the ACCS is using a hardware appliance the IP Office must be using a hardware appliance.
- D. IP Office and ACCS can be virtualized only using separate VMware host servers.

Correct Answer: A

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**QUESTION 5**

You are speaking with a customer who has a large multi-site enterprise, and limited IT staff to support a new communications system. They like the idea of housing the primary call control in a reliable data center, but do not have such an environment. In their business today. Local survivability is critical as reliable communications is a core function of their business. Based on these factors, which IP Office<sup>TM</sup> deployment model would meet the customer requirements?

- A. Private Cloud
- B. Public Cloud
- C. Hybrid Cloud
- D. On-Premise

Correct Answer: A

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