



37820X^{Q&As}

37820X - Avaya Midsize Solution Design

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**QUESTION 1**

Refer to the Scenario: IT-FAC.

Scenario: Island Tropics Family Amusement Center (IT – FAC or IT)

This tropical themed entertainment destination is family-owned and located near the Three Rivers ranch. Guests spend as little as an hour or possibly all-day relaxing and enjoying the rides, food, games, mini-golf and laser tag. They offer packages for birthdays, reunions, company outings, and parties. Their competition is from bowling alleys, ice and roller skating rinks, and movie theaters. They are replacing an existing Toshiba system that has digital and analog telephones.

Below is the existing telephone information. IT – FAC has a small group of inside and outside sales staff that takes reservations and helps their potential guests plan parties and events. Calls that do not call directly into sales go through the operator. IT is open 11 hours a day and the operator position is staffed 12 hours a day.

Family, executives, and office staff - 10 telephones
Sales representatives and manager – 6 telephones
General – 125 telephones (75 are walk-up/convenience telephones)
Maintenance, grounds, security (mobile support staff) – 15 telephones
Operator – 1 telephone
Analog FAX machine – 1 telephone

For this customer, you have decided to install High Availability (HA for the Session Border Controller for Enterprise SBCE) with 15 SIP trunks.

In addition to the hardware, which licensing is required for this solution?

- A. 30 Standard licenses; since you need to duplicate the Standard licenses for HA
- B. 15 Standard licenses; since HA is included with the Standard license
- C. 15 Standard licenses and 15 Standard HA licenses
- D. 15 Standard licenses and 15 Advanced licenses; since HA requires Advanced licenses

Correct Answer: B



QUESTION 2

In Powered by Offer, when Is Fallback Twinning to an external device provided?

- A. When the mobile device loses contact with the IP Office In the cloud data center
- B. When simultaneous mode for the IP Office user is not available
- C. When the IP Office phone loses contact with the IP Office In the cloud data center
- D. After the mobile device rings an administer-able number of rings.

Correct Answer: D

QUESTION 3

With Avaya Spaces, which statement is true about the what users can do?

- A. Guest level users can only text chat other users.
- B. All levels of users can text chat and video call.
- C. Only Member level users and above can video call.
- D. Only the Owner/Admin level users can video call.

Correct Answer: C

QUESTION 4

For Avaya Equinox Meetings Online, In addition to capacity differences, which feature Is only offered in the Pro VMR?

- A. Video room systems as participants
- B. Web browser connectivity
- C. Live broadcast for 750 viewers
- D. Recording and playback

Correct Answer: A

QUESTION 5

You are proposing an Avaya Midsize solution with 200 agents, 10 supervisors, 225 non-agent UC users,



and 200 non-agent Telephony users.

How many Telephony users and UC users would be Included In your Bill of Materials?

A. 410 Telephony users and 225 UC users

B. 210 Telephony users and 425 UC users

C. 200 Telephony users and 435 UC users D. 400 Telephony users and 235 UC users

Correct Answer: C

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