



# 350-801<sup>Q&As</sup>

Implementing and Operating Cisco Collaboration Core Technologies  
(CLCOR)

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**QUESTION 1**

An engineer with troubleshoots poor voice quality on multiple calls. After looking at packet captures, the engineer notices high levels of jitter. Which two areas does the engineer check to prevent jitter? (Choose two.)

- A. The network meets bandwidth requirements.
- B. MTP is enabled on the SIP trunk to Cisco Unified Border Element.
- C. Cisco UBE manages voice traffic, not data traffic.
- D. All devices use wired connections instead of wireless connections.
- E. Voice packets are classified and marked.

Correct Answer: AE

Reference: <https://www.cisco.com/c/en/us/support/docs/voice/voice-quality/20371-troubleshoot-qosvoice.html>

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**QUESTION 2**

When deploying Mobile and Remote Access (MRA), which two SAN entries are mandatory in the Expressway Series certificates for secure phone registration? (Choose two.)

- A. Unified CM Phone security profile name in Expressway-C certificate
- B. Unified CM registration domain in Expressway-C certificate
- C. Unified CM Phone security profile name in Expressway-E certificate
- D. IM and Presence Chat node alias in Expressway-C certificate
- E. IM and Presence Chat node alias in Expressway-E certificate
- F. Unified CM registration domain in Expressway-E certificate

Correct Answer: AF

**QUESTION 3**

A customer has Cisco Unity Connections that is integrated with LDAP. As a Unity Connection administrator, you have received a request to change the first name for VM user. Where must the change be performed?

- A. Cisco Unity Connection
- B. Cisco Unified Communications Manager end user
- C. Active Directory



D. Cisco IM and Presence

Correct Answer: C

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#### QUESTION 4

Which DHCP option must be set up for new phones to obtain the TFTP server IP address?

A. option 15

B. option 6

C. option 66

D. option 120

Correct Answer: C

Reference: <https://blog.router-switch.com/2013/03/dhcp-option-150-dhcp-option-66/>

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#### QUESTION 5



```
INVITE sip:2002@10.10.10.10:5060 SIP/2.0
[..truncated..]
v=0
o=UAC 6107 7816 IN IP4 10.10.10.11
s=SIP Call
c=IN IP4 10.10.10.11
t=0 0
m=audio 8190 RTP/AVP 18 110
c=IN IP4 10.10.10.11
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:110 telephone-event/8000
a=fmtp:110 0-16
aptime:20

SIP/2.0 200 OK
[..truncated..]
v=0
o=UAS 4692 9609 IN IP4 10.10.10.10
s=SIP Call
c=IN IP4 10.10.10.10
t=0 0
m=audio 8056 RTP/AVP 18
c=IN IP4 10.10.10.10
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
aptime:20
```

Refer to the exhibit The SDP offer/answer has been completed successfully but there is no DTMF when users press keys. What is the cause of the issue?

- A. DTMF was negotiated properly in these messages.
- B. G.729 rather than G.711ulaw was negotiated.
- C. Payload type 110 was negotiated rather than type 101.
- D. DTMF was not negotiated on the call.

Correct Answer: C

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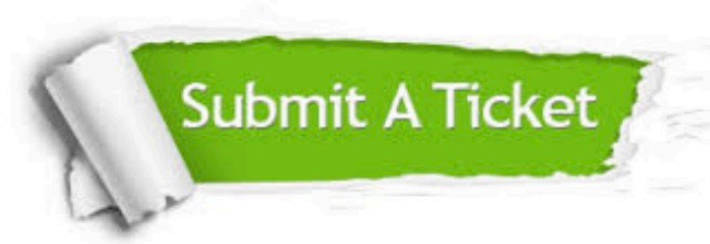
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