33810X Q&As

Avaya Aura Contact Center Solution Design Exam

Pass Avaya 33810X Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/33810x.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Avaya Official Exam Center

Instant Download After Purchase
100% Money Back Guarantee
365 Days Free Update
800,000+ Satisfied Customers

QUESTION 1

What should a functional architecture discussion cover?

A. Network plan of the existing Infrastructure

B. Bill of Materials to quantify the costs

C. Customer evolution plans and Avaya solution to their problems

D. A design of the needed components and Interconnections

Correct Answer: A

QUESTION 2

Which three attributes describe the right context of a customer journey experience? (Choose three.)

A. Specific Report focused

B. Single Channel driven

C. Seamless

D. Personalized

E. Intelligent

Correct Answer: A

QUESTION 3

An IT manager wants Avaya Breeze because it provides a virtuallzed and secure application platform for Snap\\'lns.

Which two Avaya Breeze Snap-ins are available with Avaya Aura Contact Center? (Choose two.)

A. Context Store

B. Work Assignment

C. Dialogue Designer

D. Co-browse

Correct Answer: D

QUESTION 4

An IT manager wants a Callback offer leveraging AACC scripting and Web services, as well as the outbound capability

of AACC.

What Is this solution called?

A. Call Completion No Reply (CCNR)

B. Call Back Assist (CBA)

C. Call Back Request (CBR)

D. Call Completion Busy Subscriber (CCBS)

Correct Answer: C

QUESTION 5

The IT manager wants a powerful tool that can adapt and modify the contact flow in AACC-Which tool is used to change the contact flow in AACC?

A. Contact Center Server Utility

B. Contact Center Orchestration Designer

C. Contact Center Manager Administrator

D. Contact Center Manager Multimedia Administrator

Correct Answer: D

Latest 33810X Dumps 33810X VCE Dumps 33810X Study Guide