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QUESTION 1

Your client reported they were monitoring a campaign for Proactive Outreach Manager (POM) from the Avaya Aura Experience Portal (AAI P) Web Administration POM Monitor screen and they observed a message "Resource temporarily Unavailable."

Which two steps would you take to identity the cause of this message? (Choose two)

A. Verify that the Media Processing Platform (MPP) is operational

B. Verify that the text-to Speech (TTS) Speech Server is working and is licensed correctly

C. Verify that the Experience Portal Manager (EPM) can communicate with the Avaya Aura Communication Manager (AACM)

D. Verify that the WebLM license is not expired arid verify if you have configured the required number

E. Verify that the Short Message Service (SMS) server is not down.

Correct Answer: AD

QUESTION 2

You have received alarm event "QSYSM00056 MPP disk use (85% percent) has exceeded the configured low threshold of 80 percent" on your co-resident Avaya Aura Experience Portal server. You login to the server and run the below Red Hat administrative command to review disk space usage:

[scroot@vp-a1/] # -b - - max depth = 1 h/ 20K /mnt 12M /tmp 10.8G/home 5.9M /bin 24K /root 91.3G /opt 85G /var 16G /

Which three folders are most likely to contain files which can be deleted to make room on the server disk? (Choose three)

A. /var/llb/pgsql/data

B. /home

C. /var/spool/mail

D. /opt/Avaya/InstallAgent/download

E. /opt.Tomcat/apache-tomcat-6.0.32/webapps

Correct Answer: ABD

QUESTION 3

A customer has just upgraded Voice Portal 5.x to Avaya Aura Experience Portal 6.0, hut the license not upgraded. What is the grace period provided by the system, for upgrading the license?

A. 3 days

B. 7 days

C. 15 days

D. 30 days

Correct Answer: D

QUESTION 4

A technician has upgraded the Primary Experience Portal Manager (EPM) and finds that the Auxiliary I I\\'M |is no longer able to communicate with it. Which corrective action should be taken?

A. Restart httpd on the Auxiliary EPM.

B. Log into Linux on the Media Processing Platforms (MPPs) and run bash setup_vpms.php

C. Log into Linux on the MPPs and run bash setup_vpms.php

D. Upgrade the Auxiliary EPM.

Correct Answer: B

QUESTION 5

Which two statements about the "priority" of a campaign are true? (Choose two)

A. Available priorities are 1-10

B. The priority of the campaign determines the number of licenses allocated by Proactive Outreach Manager (POM) to a particular campaign during execution.

C. The priority of the campaign determines when the campaign will start.

D. Available priorities are 1-5

E. Campaign priority determines the media channels used by a campaign

Correct Answer: AB