3309 Q&As

Avaya Aura® Experience Portal with POM Implementation and Maintenance Exam

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QUESTION 1

Which two statements below about infinite campaigns are true? (Choose two)

A. Infinite Campaign does not terminate by itself after processing all contacts.

B. Infinite Campaign terminates automatically after processing all contacts.

C. To terminate an Infinite Campaign, manual intervention is required.

D. Infinite Campaign terminates only when all agents log off from the campaign.

E. Infinite Campaign is designated by Campaign Type 0.

Correct Answer: AC

QUESTION 2

You client reported the multi-server Avaya Aura Experience Portal (AAEP) local PostgreSQL database has become corrupted and you have determined you must restore the database from a backup of the system. After restoring the database from the backup, which three actions must be performed? (Choose three)

A. Restart the vpms service on the Experience Portal Manager (EPM).

B. Reconnect each Media Processing Platform (MPP) with the EPM.

C. Restart the MPP service from the EPM.

D. Restart the avpSNMPAgentSvc on the EPM.

E. Install a new license file on the EPM.

Correct Answer: ABD

QUESTION 3

You are preparing to build a large 1200 port Avaya Aura Experience Portal (AAEP) system and the client has asked you to protect the information contained in the calls to and from all of the extended servers.

Which three choices will meet this requirement? (Choose three)

A. Encrypt H.323 call control between the media Processing Platform (MPP) and the Avaya Communication Manager server

B. Encrypt audio data to and from the speech servers by using MRCP V2 protocol (Media Resource Control Protocol) with TLS (Transport Layer Security) enabled

C. Partition the client data network to limit the exposure of certain non-encrypted VoIP components of AAEP system to the corporate network

D. Disable the HTTPS protocol on your application servers and use HTTP only

E. Encrypt Real-Time Transport Protocol (RTP) audio data between the MPPs and the Avaya communication Manager feature server

Correct Answer: ABE

QUESTION 4

Your client reported they received an alarm message from the Avaya Proactive Outreach Manager (POM):

code P_POMCD007, Event text Schedule Manager Could Not Be Started. What would you check to identify the cause of this message?

A. Verify that the Media Processing Platform (MPP) is operational.

B. Verify that the application server is working correctly.

C. Verify that the Experience Portal Manager (EPM) can communicate with the MPP.

D. Verify that the database is valid and is functioning.

Correct Answer: D

QUESTION 5

Before installing Avaya Proactive Outreach Manager (POM) software on the Avaya Aura Experience Portal (AAEP) system Unit will perform voice campaigns, which three features must be enabled or configured on the AAI P? (Choose three)

A. A remote database.

B. Adequate telephony ports are available on the AAEP equal to or greater than number of POM ports.

C. H.323 or SIP ports configured and in service.

D. A separate application server is required to run POM applications.

E. The correct number of AAEP and POM licenses for features required.

Correct Answer: BCE

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