



3308^{Q&As}

Avaya Contact Recording and Avaya Quality Monitoring R12
Implementation and Maintenance Exam

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QUESTION 1

You are planning the installation of an Avaya Contact Recorder (ACR) on Linux.

Which three settings can you set using the Kickstart application on the ACR installation disk? (Choose three.)

- A. Keyboard
- B. Size of the /calls directory.
- C. Time Zone
- D. Linux firewall settings
- E. Eth0 IP address

Correct Answer: ABE

QUESTION 2

Which data source type does Avaya Workforce optimization (WFO) Quality Monitoring require to record audio?

- A. dialer
- B. phone
- C. quality
- D. operations

Correct Answer: A

QUESTION 3

Which statement describes a part of the Avaya WFO/Framework server validation process?

- A. The server group and server type are automatically detected by the SR Validator.
- B. The SR Validator compares the current installation and configuration to the requirement file for that server.
- C. The SR Validator attempts to fix any issues it finds.
- D. All server validation information is maintained on a separate logging server.

Correct Answer: A

QUESTION 4

For an Avaya Contact Recorder (ACR) topology consisting of Master, Standby and CRS, the ACR replay role is



automatically assigned to which of the servers under Enterprise Management in Avaya Workforce Optimization (WFO)?

- A. ACR Master only
- B. ACR Master and Standby server
- C. ACR Master, Standby and CRS server
- D. CRS server only

Correct Answer: C

QUESTION 5

Which two servers require a License Activation Key? (Choose two.)

- A. Avaya Contact Recorder Standby
- B. Avaya Central Replay Server
- C. Avaya Contact Recorder Slave
- D. Avaya Contact Recorder Master

Correct Answer: BC

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