



3102^{Q&As}

Avaya IP Office Implementation

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**QUESTION 1**

A System Manager (SMGR) product administrator needs to perform some routine maintenance on an Avaya product in their network. Although they can successfully log in to SMGR, they do not have access to the menu they require in the navigation panel. Which action must be taken?

- A. Make sure that the administrator has been assigned to a suitable group.
- B. Make sure that the administrator is not logged in at a different browser.
- C. Ensure that the administrator's authentication type is set to 'enterprise' so that SMGR can retrieve permissions from the active directory server.
- D. Check that the administrator has been assigned an appropriate role.

Correct Answer: D

QUESTION 2

While reviewing the session Manager logs, you notice a log entry that describes that state of an entity "down". Later, you check the logs and notice another log entry that reports the same entity is "partially up". Which troubleshooting procedure will help you to isolate and identify the Entity problem?

- A. Run traceSM to capture SIP INVITE message from the entity to determine if there is a display in the network.
- B. Run SIP monitoring diagnostics along with ICMP ping to the Entity to verify its connectivity.
- C. Run traceSM100 to capture SIP MONITOR message from the entity to determine if there is a delay in the network.
- D. Run SIP Entity Performance on the Entity to determine if SIP OPTIONS messages are being blocked on the network.

Correct Answer: A

QUESTION 3

A new feature server has been deployed in the network. The feature server must be applied to all calls made and received by the user. A technician has been asked to make the necessary arrangements. After adding a SIP Entity and Entity Link, which sequence describes the next steps that should be taken?

- A. Navigate to the user's User Profile and open the Session Manager Profile. From the Originating Application Sequence drop down list, select the new Application Sequence. Repeat for the Terminating Application Sequence drop down list. Mark them both as being Mandatory.
- B. Define the new feature as an Application. Add the Application to an Application Sequence. Mark the Application Sequence as Mandatory. Add the Application Sequence to user's User Profile.
- C. Create a new Application Sequence or edit one that already exists. Add details of the new feature to the Application Sequence. Mark the new feature as being mandatory. Apply the Application Sequence to user's Originating and Terminating Application Sequences In their Session Manager Profile.



D. Define a new Application that details the new feature. Add the new Application to an Application Sequence. Mark the new feature as being mandatory. Apply the Application Sequence to both Originating and Terminating Application Sequences in the user's Session Manager Profile.

Correct Answer: C

QUESTION 4

Which statement describes the relationship between System Manager and System Platform?

- A. System Platform hosts System Manager.
- B. System Platform provides access to System Manager's data repositories.
- C. System Manager is the User Interface through which System Platform is administered.
- D. System Manager and System Platform are peer applications, both installed on Avaya S8800 servers.

Correct Answer: A

QUESTION 5

Which two wildcard characters does Session Manager allow to specify a location pattern? (Choose two).

- A. "%" (percentage)
- B. "\$" (dollar)
- C. "*" (star/asterisk)
- D. "#" (pound/hex)
- E. "X"

Correct Answer: CE

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