



3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging -
Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Your company has received notice that Communication Manager (CM) update is available, and CM update also requires an update to System Platform (SP) How, and In what order, do you perform the updates?

- A. leave SP at current version, and then update CM only
- B. Update CM first, then update SP.
- C. Update SP First and then update CM
- D. Perform the updates according to the PCN/PSN.

The screenshot shows a web browser displaying the Avaya Communication Manager Messaging documentation. The page contains a table with the following content:

System Multilingual Is	Display only	Indicates whether the multilingual feature is turned on.
Cal Answer Primary Ann. Set:	A unique name that consists of from 1 to 14 characters	Indicates the announcement set for system prompts and for the personal or standard system greeting until the caller switches languages.
Cal Answer Language Choice?	<ul style="list-style-type: none"> • y = yes • n = no 	<p>If ON appears in the System Multilingual field, enter y to enable Cal Answer language choice. If this feature is enabled, a call is answered in the primary language. The caller is then invited (in the secondary language) to press # 1 to switch to the secondary language.</p> <p>If ON does not appear in the System Multilingual field, enter n.</p>
Cal Answer Secondary Ann. Set	A unique name consisting of from 1 to 14 characters	Indicates the announcement set that is to be used for system prompts and for the personal or standard system greeting after the caller switches languages.
PERMISSIONS		
Type:	<ul style="list-style-type: none"> • call-answer • none • auto-attendant • bulletin-board 	<p>Enter either:</p> <ul style="list-style-type: none"> • call-answer <ul style="list-style-type: none"> The caller will have both call answer and mailbox capabilities. • none <ul style="list-style-type: none"> The caller will have a mailbox only and no call answer capability. • auto-attendant <ul style="list-style-type: none"> The mailbox is an automated attendant. • bulletin-board <ul style="list-style-type: none"> The mailbox is an information-only recorded announcement. <p>For more information about the last two options, see the Automated Attendants and Bulletin Boards section.</p>
Announcement Control?	<ul style="list-style-type: none"> • Y = yes • n = no 	<p>Allows a subscriber, particularly a system administrator, to record system announcements such as subscriber names and networked system machine names.</p> <p>Warning</p> <p>Subscribers with this kind of permission can change system announcements that are heard by callers. Reserve this capability for system administrators.</p>

Correct Answer: D

QUESTION 2



A user is a new employee of ABC Co. and their manager supplies them with 9600 desktop IP telephone and login information and tells the user to plug the cord into the jack near their desk. The user plugs in the telephone, lifts the handset, but there is no dial tone and call cannot be made.

What should the user do? (Choose two)

- A. Unplug the telephone and plug it back again.
- B. returns the telephone because it is defective
- C. Wait for the prompt for the extension number and password
- D. Plug the telephone into another jack.

Correct Answer: AC

QUESTION 3

Avaya Aura System Platform (SP) is necessary for all Communication Manager (CM) Release 6.0 and higher. What procedures do you use to update system platform supporting duplex services without interrupting service?

- A. Update SP only on the active side, force a server interchange and update SP on the other side.
- B. Update standby SP, set standby CM as active, update other SP and set other CM as standby
- C. Update SP only on the active side; the standby side is synchronized automatically.
- D. Update both the active and standby SP at the same time.

Correct Answer: B

QUESTION 4

Which action should be completed prior to installing a new service pack on Communication manager (CM)?

- A. Stop Cm
- B. Stop CMM if enabled
- C. Deactivate any existing service pack
- D. Do a save translation/reset system 4

Correct Answer: B



QUESTION 5

Avaya Communication Manager 6.0 offers the Feature and Evolution server options. Which two IP station protocols do the Feature and Evolution server options support? (Choose two)

- A. SIP
- B. T.38
- C. RTP
- D. H.323
- E. UDP

Correct Answer: AD

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