



# 3101<sup>Q&As</sup>

Avaya Aura® Communication Manager and CM Messaging -  
Embedded Maintenance and Troubleshooting Exam

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**QUESTION 1**

Avaya Communication Manager 6.0 offers the Feature and Evolution server options. Which two IP station protocols do the Feature and Evolution server options support? (Choose two)

- A. SIP
- B. T.38
- C. RTP
- D. H.323
- E. UDP

Correct Answer: AD

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**QUESTION 2**

You periodically run traffic measurement reports to monitor system performance. From the Administration/Messaging web interface Server reports menu, you select the following traffic measurements requirements: Type: Feature Cycle: Hourly Start Date: March 1 2011 Hour 8

If today is March 3 2011, what information would you expect the report to return?

- A. All features traffic information for March at 8 hour intervals
- B. Messaging features traffic information for March 1 Hour 8
- C. Answer features traffic information for the month of March
- D. All features traffic information for March 1 Hour 8

Correct Answer: D

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**QUESTION 3**

You have administered a mailbox as an auto attendant but calls are not redirected when a presses 0 or \*0.

Which option is most likely cause?

- A. CALL TRANSFER OUT OP MESSAGING > Transfer Type dropdown menu > Enhanced cover 0
- B. CALL TRANSFER OUT OP MESSAGING > transfer Type drop-down menu > Non
- C. AUTOMATED ATTENDANT MENU> Treatment drop-down menu > call-answer.
- D. AUTOMATED ATTENDANT MENU> Treatment drop-down menu



Correct Answer: A

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#### QUESTION 4

Which two SAT based tools are helpful in diagnosing call setup sequences and processor two?

- A. List trace station/tac/ras command
- B. Status media processor board
- C. mst (Message Sequence Trace command
- D. status processor -ip-interface
- E. List measurements clan/dsl/a

Correct Answer: AB

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#### QUESTION 5

How would you configure auto attendant so that mailbox number is announced first when a call connects directly into mailbox or extension?

- A. Blank
- B. Call-answer
- C. Guest-greeting
- D. Transfer
- E. Auto-attendant

Correct Answer: B

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