## 3100<sup>Q&As</sup>

Avaya Aura Contact Recording and Avaya Aura Quality Monitoring Implementation Exam

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#### **QUESTION 1**

Communication Manager and system Platform each have their own backup function and each back up different data. For system Platform based systems, both backups need to be done routinely.

What is a difference between the backup function for System Platform and Communication Manager?

- A. Only the Communication Manager backup can encrypt the file.
- B. Only the Communication Manager backup can be scheduled.
- C. Only the System Platform backup can use secure copy Protocols (SCP).
- D. Only the System Platform backup can use secure file transfer protocol (SFTP).

Correct Answer: A

https://downloads.avaya.com/elmodocs2/IA770/R5\_1/IA770\_R5\_1/DocCD/a\_sysad\_br\_ub. htm

#### **QUESTION 2**

Once the route pattern has been designated for ARS, what is the next step?

- A. Choose the AAR
- B. Choose the FAC
- C. Choose the network
- D. Choose the trunk group

Correct Answer: D

#### **QUESTION 3**

What does the Class of Service (COS) setting control?

- A. The applications that a user can access and use
- B. The capabilities or limits of calling privileges
- C. The level of service that the user will receive
- D. The pre-defined features that a user can access and use

Correct Answer: A

Reference:http://www.globalknowledge.net/mea-shared-content/documents/645372/645385/WP\_AV\_Avaya\_Aura\_CM\_COS.pdf(p. 4)



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#### **QUESTION 4**

Your customer does not use an AAA server. You have been asked to add four new administrative users with a new user profile that has display only access and no maintenance for the same categories as profile 20.

Which interface must be used?

- A. ASA with GED1
- B. ASA with terminal emulation
- C. SMI
- D. SMI or ASA

Correct Answer: D

#### **QUESTION 5**

You run a daily Occupancy Summary Measurements report to monitor system capacity and to review processor occupancy metrics.

Which occupancy situation is an issue that warrants further analysis?

- A. For two nonconsecutive hours, the idle Occ value was between 20 and 25 pervent.
- B. For one hour, the combined SM Occ and idle Occ was 90 percent.
- C. For two consecutive hours, the Static Occ and SM Occ were each below 10 percent.
- D. For two consecutive hours, the combined Static Occ and CP occ was 77 percent

Correct Answer: D

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