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**QUESTION 1**

Your Avaya Aura?Communication Manager System has been operating without Incident for several months. Then, one day at 10:00 AM, you get multiple reports about blocked access and users unable to make calls.

You run Processor Occupancy Summary and Trunk Group Summary reports and determine that there are no issues with processor occupancy or availability of trunks. So now you decide to see if someone made a change to the system around 10:00 AM Which report will show what administrative or maintenance system changes that were made around 10:00 AM and by whom?

- A. A history report
- B. An activity performed report
- C. An administrative or maintenance summary report
- D. A hardware error log report
- E. A system-parameters change report

Correct Answer: A

QUESTION 2

Which Call Pickup Group allows the administrator the ability to combine different Pickup Groups?

- A. Directed Call Pickup
- B. Pickup Group
- C. Expanded Pickup Group
- D. Extended Pickup Group

Correct Answer: D

Reference: <https://downloads.avaya.com/css/P8/documents/100108861>(p. 5)

QUESTION 3

To which two Communication Manager forms are FRLs assigned? (Choose two.)

- A. COS
- B. COR
- C. Route Pattern
- D. Station

Correct Answer: BC



Reference: <http://www.devconnectprogram.com/fileMedia/download/7dcc09d8-de00-484d-a5f7-20db2f627410>

QUESTION 4

You are a technician responsible for an Avaya Aura?Communication Manager Implementation and you need to connect your PC/laptop to the server for Initial setup and administration, as well as setup a PC/laptop for the customer to do ongoing administration.

Which two methods are available for on-site access to the Communication Manager server? (Choose two.)

- A. through any PC on the customer's LAN connecting to the predefined, static IP addresses for the communication server or the service PC
- B. through the service PC/laptop connected to the services port on the communication server using a crossover cable
- C. through the service PC/laptop connected to the services port on the communication server using a USB cable
- D. through the service PC/laptop connected to the SAL (secure access link) interface on the communication server using a crossover cable

Correct Answer: BD

QUESTION 5

With respect to a Communication Manager Dial Plan, which command shows Multiple Locations enabled?

- A. Display Dial Plan Analysis
- B. Display System-Parameters Customer Options
- C. Display Dial Plan Parameters
- D. Display Customer Options

Correct Answer: C

Reference: [http://www.scribd.com/doc/54683683/23/Multi-location-dial-plans\(page 25\)](http://www.scribd.com/doc/54683683/23/Multi-location-dial-plans(page%2025))

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