



# 3100.1<sup>Q&As</sup>

Avaya Aura Communication Manager Administration Exam

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## QUESTION 1

### Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type
0	1	attd	87	5	ext			
1	3	fac	88	5	ext			
2	5	ext	89	5	ext			
3	5	ext	9	5	ext			
4	5	ext	*	2	fac			
5	5	ext	#	2	fac			
6	5	ext						
7	5	ext						
80	3	dac						
81	3	dac						
82	3	dac						
83	3	dac						
84	3	dac						
85	3	dac						
86	3	dac						

With reference to the scenario shown in the exhibit, which action should you take?

- A. Re-administer the Dial Plan to requiring 10 digits for making local external calls
- B. Determine the correct Feature Access Code to make an external call and inform the user
- C. Re-administer the feature access code for the user's situation to dial `9\` to make an external call.
- D. Do nothing to the Dial Plan but delete the "\*" Feature Access Code

Correct Answer: A

## QUESTION 2

Which command must be used to define the system internal number scheme of the extensions?

- A. Change dialplan parameters



- B. Change node-name IP
- C. Change dialplan analysis
- D. Change uniform-dialplan

Correct Answer: C

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### QUESTION 3

You are adding ten new IP telephones in a small company administered with a G430 Media Gateway and a S8300D ICC main server. The G430 has the S8300D inserted in the slot V1, and MM71 in the slot V2, and an MM712 in the slot V3. Which hardware module will act as Gatekeeper for the telephones?

- A. MM710
- B. MM712
- C. MGP on the media gateway
- D. S8300D server using Processor Ethernet (PE)

Correct Answer: D

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### QUESTION 4

You need to configure a station so that when a department manager makes calls to employees the manager's calls will ring even though the called station might have Sent All Calls activated. Although the manager's station can be designated as a VIP telephone, the manager must be able to selectively activate this feature. Which feature addresses this need?

- A. Button activated Executive Calling
- B. FAC or button activated Automatic Inclusion
- C. FAC or button activated Priority Calling
- D. Button activated Send All Calls override

Correct Answer: D

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### QUESTION 5



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Consider the ARS Digit Conversion Table and ARS Digit Analysis Table shown in the exhibit. A user dials the sequence 9602323501 in a system where the number 9 is assigned to Automatic Route Selection (ARS) FAC. What Route Pattern will route the call?

- Correct Answer: C

## 3100.1 Practice Test