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QUESTION 1

Which statement most accurately describes the function of automatic call back feature?

A. It allows internal users who placed a call to a busy or unanswered external telephone to be called back when the called telephone becomes available.

B. It allows internal users who placed a call to a busy or unanswered internal telephone to be called back when the called telephone becomes available.

C. It allows internal users who are called when they are busy to activate a feature to automatically call back that second caller, once the first call is finished.

D. It allows internal users who are called when they are busy to place the second call on hold until the first call is finished.

Correct Answer: B

QUESTION 2

In addition to protocol and function, which two other factors affect the choice of trunk type? (Choose two)

A. number of users

B. link bounce timer value

C. type of endpoints

D. distance

E. type of gateways

Correct Answer: CE

QUESTION 3

Which feature can you administer using a multi-appearance telephone with Console Permission?

A. Receive Security notifications of Authorization codes violation

B. Record integrated Announcements

C. Activate and deactivate Coverage paths for another extension

D. Add and remove agents from CORs

Correct Answer: D

QUESTION 4

Security Violation show valid and invalid attempts to access the system using three types of codes. In addition to station security codes, which two types of codes are measured in security Violation reports? (Choose two)

A. barrier codes

B. access security gateway (ASG) codes

C. dial access codes (DAC)

D. authorization codes

E. administrative login codes

Correct Answer: AD

QUESTION 5

There are two GUI-based access tools available: Avaya site administration (ASA) and system management interface (SMI). Which statement correctly differentiates between ASA and SMI?

A. Both SMI and ASA can perform the same administration tasks but ASA is being replaced by SMI.

B. Both SMI and ASA can perform the same administration tasks but SMI is for technicians and ASA is for customers.

C. SMI provides access to less frequent administration, installation and upgrade functions, while ASA provides access to day-to-day administration functions.

D. Old hardware and software (Pre ?5.x) is administered using SMI, while current hardware and software (5.x and later) is administered using ASA.

Correct Answer: C

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