



3100.1^{Q&As}

Avaya Aura Communication Manager Administration Exam

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**QUESTION 1**

Your customer had a short WAN outage and you want to know If all of the gateways have re- registered with the Communication Manager server. Which Interface and command must be used?

- A. ASA with a display process-status command
- B. SMI with a process status command
- C. SMI with a status summary command
- D. ASA with a status media-gateway command

Correct Answer: D

QUESTION 2

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

DIAL PLAN ANALYSIS TABLE		
Location: all		
Percent Fail: 0		
Dialed String	Total Length	Call Type
0	1	attd
1	3	fac
2	5	ext
3	5	ext
4	5	ext
5	5	ext
6	5	ext
7	5	ext
80	3	fac
81	3	fac
82	3	fac
83	3	fac
84	3	fac
85	3	fac
86	3	fac
87	5	ext
88	5	ext
89	5	ext
9	5	ext
*	2	fac
#	2	fac

With reference to the scenario shown in the exhibit, which action should you take?



- A. Re-administer the Dial Plan to requiring 10 digits for making local external calls
- B. Determine the correct Feature Access Code to make an external call and inform the user
- C. Re-administer the feature access code for the user's situation to dial `9\` to make an external call.
- D. Do nothing to the Dial Plan but delete the "*" Feature Access Code

Correct Answer: A

QUESTION 3

Communication Manager Backups are done through the system management interface (SMI). Which three statements about the Communication Manager backup function are correct? (Choose three)

- A. The backup function creates two complete files on the internal hardware drive.
- B. The backup function can create a file on a network device using protocols: SCP, SFTP, or FTP.
- C. The backup function can encrypt the file with a pass phrase.
- D. The backup is done dynamically and cannot be scheduled in advance.
- E. The full Backup option does not do Save Transaction Command Automatically before creating the backup file.

Correct Answer: BCE

QUESTION 4

Which statement most accurately describes the function of automatic call back feature?

- A. It allows internal users who placed a call to a busy or unanswered external telephone to be called back when the called telephone becomes available.
- B. It allows internal users who placed a call to a busy or unanswered internal telephone to be called back when the called telephone becomes available.
- C. It allows internal users who are called when they are busy to activate a feature to automatically call back that second caller, once the first call is finished.
- D. It allows internal users who are called when they are busy to place the second call on hold until the first call is finished.

Correct Answer: B

QUESTION 5

You are configuring Personal Station Access (PSA) and you configure the Communication Manager with the following settings:

-



Set TTI enabled = `Y\\`

-

Set PSA Associated code = `25\\` and disassociate code `#25\\`

-

Set security code for the station = `1234\\`

You activate the station by keying in FAC for PSA, station extension number, `#\\`, the security code of the station, and `#\\`. However, the station is not activated. Which statement describes the issue to be addressed?

A.

You need to set TTI = `n\\`

B.

You did not enable PSA on the COS of the station.

C.

You should not set the security code in sequential order.

D.

You did not key in the correct activation sequence

Correct Answer: B

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