



# 3002<sup>Q&As</sup>

Avaya IP Office™ Platform Configuration and Maintenance Exam

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**QUESTION 1**

Which default short code is used to toggle the modem function on the analog trunk card?

- A. \*9000\*
- B. #9000\*
- C. \*9000#
- D. #9000#

Correct Answer: A

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**QUESTION 2**

Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- A. Endpoint license
- B. Advanced System license
- C. User profile set to Teleworker
- D. User profiles set to Virtual
- E. User and SIP extension in IP Office

Correct Answer: AE

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**QUESTION 3**

A user at a remote IP Office site calls in to discuss a voicemail issue. You launch the Manager program to see your multi-site IP Office network, but only your local IP Office appears.

What is causing this problem?

- A. The WAN connections are down.
- B. The remotes are doing a reboot.
- C. The Unit/Broadcast address is 255.255.255.255.
- D. Your login is not correct.

Correct Answer: A

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**QUESTION 4**



Who is responsible for registering the system in GRT?

- A. The customer
- B. Avaya
- C. The business partner
- D. The distributor

Correct Answer: C

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#### QUESTION 5

Secure Digital (SD) card commands can be invoked from which two sources? (Choose two.)

- A. One-X® Portal
- B. IP Office Manager
- C. System Status Application
- D. VoiceMail Pro Client
- E. One-X® Portal for IP Office

Correct Answer: BC

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