3002 Q&As

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

The modems in fax machines have trouble with VoIP. Which product is used to overcome this problem?

A. RFC 7832

B. T.38

C. X509

D. RTP Relay

Correct Answer: B

QUESTION 2

A customer tells you that the IP Office VoIP system has too much lag time between the speaker and listener.

Which two statements describe what you should do to find out what is causing the delay? (Choose two.)

A. Use system Monitor.

B. Enable RTCP monitoring.

C. Use Wireshark.

D. Examine the IP Telephone VoIP settings.

E. Use SSA.

Correct Answer: AB

QUESTION 3

Which of the following provides the ability for a device to use screenpops, control several telephone devices, make 3rd party calls, and monitor hunt group queues?

A. One-X® Portal

B. 3rd Party Endpoint licenses

C. TAPILink Pro License

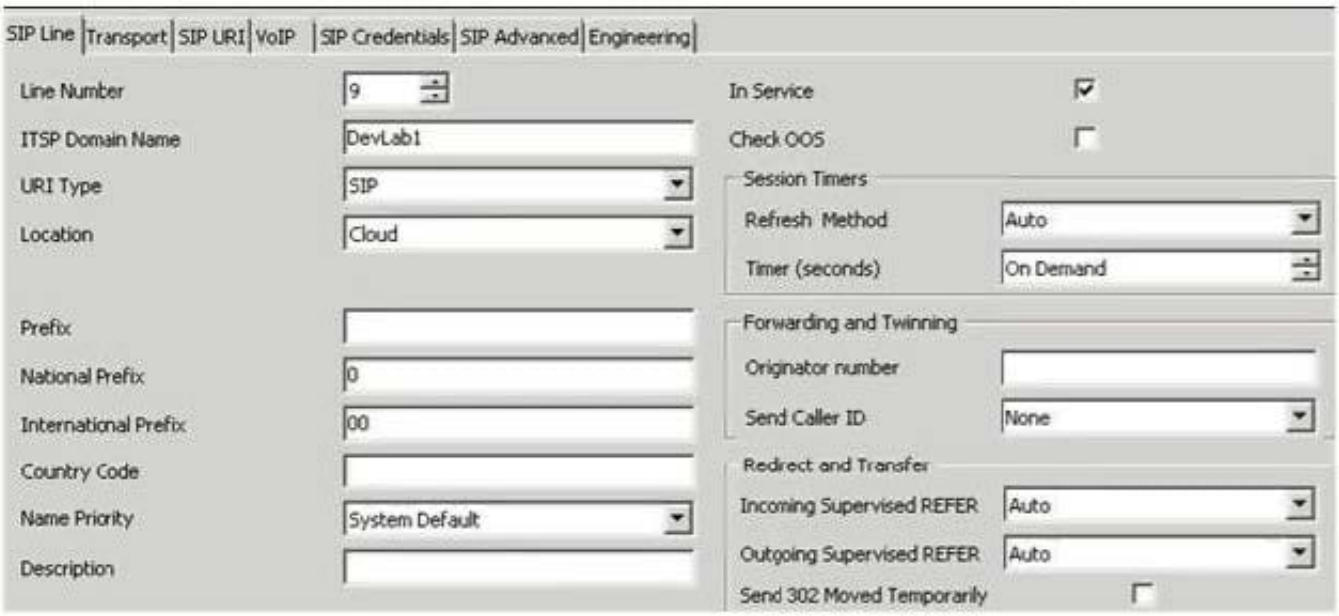
D. SIPTrunking

E. Server Edition

Correct Answer: C

QUESTION 4

Refer to the exhibit.



You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

A. The timer should be set to 2 minutes.

B. The calls are being referred incorrectly.

C. The caller ID is not passed by some carriers.

D. The system is ignoring refresh messages.

Correct Answer: C

QUESTION 5

You have just plugged in a new IP500v2, and you look at its Dashboard display to see the new device. No telephones are plugged into the unit.

Why are two ports in one of the modules green?

A. IAH1 and LAN2 are transmitting and receiving.

B. The device has power and passed self-test.

C. The operating system is up, and someone is administering the system.

D. There is a Combo Card in the chassis.

Correct Answer: A

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