



3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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**QUESTION 1**

Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- A. Endpoint license
- B. Advanced System license
- C. User profile set to Teleworker
- D. User profiles set to Virtual
- E. User and SIP extension in IP Office

Correct Answer: AE

QUESTION 2

Refer to the exhibit.

SIP Line	Transport	SIP URI	VoIP	SIP Credentials	SIP Advanced	Engineering
Line Number		9			In Service	<input checked="" type="checkbox"/>
ITSP Domain Name		DevLab1			Check OOS	<input type="checkbox"/>
URI Type		SIP			Session Timers	
Location		Cloud			Refresh Method	Auto
					Timer (seconds)	On Demand
Prefix					Forwarding and Twinning	
National Prefix		0			Originator number	
International Prefix		00			Send Caller ID	None
Country Code					Redirect and Transfer	
Name Priority		System Default			Incoming Supervised REFER	Auto
Description					Outgoing Supervised REFER	Auto
					Send 302 Moved Temporarily	<input type="checkbox"/>

You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

- A. The timer should be set to 2 minutes.
- B. The calls are being referred incorrectly.
- C. The caller ID is not passed by some carriers.
- D. The system is ignoring refresh messages.



Correct Answer: C

QUESTION 3

A customer has UMS enabled on their VoiceMail Pro server. They want to use Microsoft Outlook to retrieve voicemail messages, and are not using Microsoft Exchange as the message store. Which protocol must be configured in Microsoft Outlook to access their messages?

- A. POP3
- B. MAP
- C. HTTP
- D. MAPI

Correct Answer: D

QUESTION 4

A customer is experiencing clipping and drop outs when speaking with a deskphone at remote site in an SCN.

Which two methods could a technician use to help identify the cause of the problem? (Choose two.)

- A. Watch QoS statistics in SSA.
- B. Change the Mode from A-law to u-Law.
- C. Compare calls to local and remote extensions.
- D. Change codecs in the IP Office.
- E. Use Monitor to observe Jitter and packet loss.

Correct Answer: AE

QUESTION 5

You are installing a Server Edition. The New Hardware screen detects the presence of a second hard drive.

For which application is this normally used?

- A. One-X® Portal
- B. Call Detail Records
- C. Avaya Contact Recorder
- D. Voicemail Pro
- E. Web Services



Correct Answer: D

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