



Automating Cisco Collaboration Solutions (CLAUTO)

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# **QUESTION 1**

Which Cisco Meeting Server REST API object resource is used to retrieve active call information?

- A. /activecalls
- B. /calls
- C. /getactivecalls
- D. /callProfiles

Correct Answer: B

# **QUESTION 2**

Using the Finesse REST APIs coupled with the Finesse notifications, which two use cases can be accomplished? (Choose two.)

A. Add video calling capabilities to an existing application such as a CRM.

B. Add outbound call capabilities to an existing application such as a CRM.

C. Develop a secure monitoring application that captures the agent\\'s states and dialog information of every agent in the contact center system.

D. Develop a fully functioning custom agent desktop that has call control, workflows, and client logging.

E. Develop a fully functioning custom agent desktop for chat, email, and SMS interactions including the content of the chat, email, and SMS.

Correct Answer: BE

# **QUESTION 3**

# DRAG DROP

A small Python script is constructed that creates a Webex Meeting for John Doe scheduled for the current time. Drag and drop the code snippets at the bottom onto the areas of the source code exhibit to create a program. Not all options are used.

Select and Place:



import requests, datetime
timestamp = datetime.datetime.now()
startDate = timestamp.strftime(`%m/%d/%Y %H:%M:%S')
xml = f`''<message><header><securityContext>

</securityContext></header>

<body>bodyContent xsi:type="java:com.webex.service.binding.meeting.CreateMeeting">

<siteName>apidemoeu</siteName> <webExID>johndoe@example.com</webExID> <token>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</token>

<schedule><startDate>(startDate)</startDate></schedule> </bodyContent></body></message>'''

print(requests.post('https://api.webex.com/WBXService/XMLService', xml))

## <metaData>

<confName>Sample Meeting</confName><meetingType>105</meetingType></metaData>

<siteName>apidemocu</siteName>

<webExID>johndoe@example.com</webExID>

<sessionTicket>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</sessionTicket>

#### <metaData>

<confName>Sample Meeting</confName><meetingType>Training Center</meetingType></metaData>

Correct Answer:



import requests, datetime
timestamp = datetime.datetime.now()
startDate = timestamp.strftime(`%m/%d/%Y %H:%M:%S')
xml = f`''<message><header><securityContext>

<siteName>apidemoeu</siteName>

<webExID>johndoe@example.com</webExID>

<sessionTicket>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</sessionTicket>

</securityContext></header>

<body><bodyContent xsi:type="java:com.webex.service.binding.meeting.CreateMeeting">

## <metaData>

<confName>Sample Meeting</confName><meetingType>105</meetingType> </metaData>

<schedule><startDate>(startDate)</startDate></schedule> </bodyContent></body></message>''' print(requests.post(`https://api.webex.com/WBXService/XMLService', xml))

<siteName>apidemoeu</siteName> <webExID>johndoe@example.com</webExID> <token>AAABbSKM1UYAOgAKEkdfUOhBMjU2XOFMR09SSVRITV8=</token>

<metaData> <confName>Sample Meeting</confName><meetingType>Training Center</meetingType> </metaData>

## **QUESTION 4**

DRAG DROP Refer to the exhibit. A bot is receiving notifications such as the one displayed in the exhibit. Drag and drop the code onto the snippet to complete the API request that was sent to Webex Teams so that the bot will receive these notifications. Not all options are used.



```
POST/HTTP/1.1
Content-Type:application/json: charset=UTF-8
X-Spark-Signature:06edc2e2f6d0a9d504c3f96367687cae0dedefcb
TrackingID: CLIENT_bfe5e832-45a6-4b96-bfd7-8c36122c3c1e_t:45dc3765
{
 "id": "Y21zY29zcGFyazovL3VzL1dFQkhPT0svYmI5MGE5MDAtNjM4YyYzRiOThhMjk5",
 "name": "exam question",
 "targetUrl": "https://2615c331.ngrok.io",
 "resource": "messages",
 "event": "created",
 "filter": "roomId=Y21zY29zcGFyazovMGNmNi0xMWVhLTk10DktNzMyYjA4ZjlhYze1",
 "orgId": "Y21zY29zcGFyazovL3VzL09kZi05NjQzLTQxN2YtOTk3NC1hZDcyY2F1MGUxMGY",
 "createdBy": "Y21zY29zcGFyazovL3VzL11ZTdiLTRkNjktOGYzOS0wNGI2YTF1NzE1ZmU",
 "appId": "Y21zY29zcGFy5YmE1MmZ1Y2JiMmM3ZDUxNWNiNGEwY2M5MWFh",
 "ownedBy": "creator",
 "status": "active",
 "created": "2019-11-22T07:08:51.934Z",
 "actorId": "Y21zY29zcGFyazovL3VLTRhNDEtOGM0Ms0yYWJkZjg5ZjQ0ZjQ",
 "data": {
   "id": "Y21zY29zcGFyazovL3VzL01FU1mNy0xMWVh1ThhMmMtMjk2M2U5N2E2ZGI3",
   "roomId": "Y2lzY29zcGFyazovMGNmNi0xMWVhLIk10DktNzMyYjA4ZjlhYzE1",
   "roomType": "group",
   "personId". "Y21zY29zoGFyazovhNDELOGM0M30yYWJkZjg5zjg0zjg",
   "personEmail": "user@example.com",
   "mentionedPeople": [
    "Y21zY29zcGFyazovL3VzLjktOGYzOS0wNGI2YIF1NzE12mU"
   1,
   "created": "2019-11-22T07:09:20.7002"
 }
```

Select and Place:



curl -X	https://api.ciscospark.c	com/v1/	\
-н у	'NTIWNTUyOWtNDkz_PF84-9974	-ad72ce10f'	1
-H 'Content-Type: application -d `(	n/json'		1
<pre>"name: "exam question", "resource": "messages", "event": "created", "filter": "roomId= Y21zY2" "targetUrl": "https://261</pre>	9zcGFyazovMGNmNi0xMWVhLIk10 .5c331.ngrok.io″,	DktNzMyYjA4Zj1hYzE1″,	
"secret": "VERY SECRET"	"actor":	Authentication: Bearer	
Authentication: OAuth	GET	webhooks	
POST	"status: "active"	messages	
events	Authorization: Bearer	PUT	
Authorizati	ion: OAuth "act	or":	

Correct Answer:



-X	POST	https://api.ciscospark.com/v1/	messages
I ' Au	thorization: Bearer	'NTIWNTUyOWtNDkz_PF84-9974-ad72c	e10f'
I 'Cont	ent-Type: application,	/json/	
1 '(			
"nam	ne: "exam question",		
"res	source": "messages",		
"eve	ent": "created",		
"til	ter": "roomId= Y21zY2	9zcGFyazovMGNmNi0xMWVhLIk10DktNzM	ÿYjA4Zj⊥hYzEl″,
"tar	getUrl": "https://261	5c331.ngrok.io″,	
G			
1	"status: "active"		
	"status: "active"		
	"status: "active"	10 10 10 10	
	"status: "active" ecret":"VERY SECRET"	"actor": Aut	chentication: Bearer
"se		"actor": Aut	chentication: Bearer webhooks
"se	ecret":"VERY SECRET"		
"se	ecret":"VERY SECRET"		
"se	ecret":"VERY SECRET"		
<b>"s</b> e	ecret":"VERY SECRET" thentication: OAuth		webhooks
"se	ecret":"VERY SECRET" thentication: OAuth	GET	webhooks
"se	ecret": "VERY SECRET" thentication: OAuth events	GET	webhooks

# **QUESTION 5**

Which two Webex technologies can be used to embed voice and video collaboration into a company web page? (Choose two.)

- A. Webex Teams Widgets
- B. Webex Teams Browser SDK
- C. Webex Meetings XML API
- D. Webex Teams REST API
- E. Webex Teams Java SDK

Correct Answer: AC

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