



# 300-820<sup>Q&As</sup>

Implementing Cisco Collaboration Cloud and Edge Solutions (CLCEI)

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**QUESTION 1**

An engineer must configure Mobile and Remote Access. One of the requirements is to expect Cisco Jabber users to enter username@cisco.com as the login userid. Which DNS record must the engineer modify to start implementing this requirement?

- A. \_cuplogin.\_tcp.cisco.com
- B. \_collab-edge.\_tls.cisco.com
- C. \_cisco-uds.\_tls.cisco.com
- D. \_cisco-uds.\_tcp.cisco.com

Correct Answer: B

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**QUESTION 2**

Which service is available in a cloud-based deployment using Cisco Webex Messenger?

- A. Presence
- B. Phone services
- C. Voicemail
- D. Call forward services

Correct Answer: A

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**QUESTION 3**

What is configured on the Expressway-E to successfully route calls from Expressway-C on the internal network to the Internet?

- A. Application layer gateway is enabled to bridge the media traffic.
- B. A static NAT route is added to the firewall to bridge the two networks.
- C. The Expressway-E is enabled for Dual-NIC capability.
- D. The Expressway-E is enabled for interworking

Correct Answer: C

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**QUESTION 4**

An engineer must configure the zone to connect to an Expressway-E using Single NIC with NAT. The internal IP address is 192.168.10.63, and the NAT address is 203.0.113.5. What must the engineer configure on the Expressway-C



to meet this requirement?

- A. traversal zone with the peer address 192.168.10.63
- B. neighbor zone with the peer address 192.168.10.63
- C. traversal zone with the peer address of 203.0.113.5
- D. neighbor zone with the peer address of 203.0.113.5

Correct Answer: C

Note - You must enter the FQDN of the Expressway-E, as it is seen from outside the network, as the peer address on the Expressway-C's secure traversal zone. The reason for this is that in static NAT mode, the Expressway-E requests that incoming signaling and media traffic should be sent to its external FQDN, rather than its private name.

This also means that the external firewall must allow traffic from the Expressway-C to the Expressway-E's external FQDN. This is known as NAT reflection, and may not be supported by all types of firewalls.

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#### QUESTION 5

An engineer learns from an end user that calls from outside the company are not being received. Calls are being made to other businesses outside of the company on video using URL addresses. The change management log shows no changes in the configuration of the collaboration solutions. The engineer examines the endpoint, which seems to be registered to the Cisco UCM, and the SIP trunk between the Cisco UCM and sees that the Expressway is also up. In addition, the traversal link shows no errors between the Expressways. Which action must the engineer take to troubleshoot this issue?

- A. On the Cisco UCM, run the Real-Time Monitoring Tool to see if any incoming calls fail.
- B. On the Expressway-E, run diagnostic logging under maintenance to see if any requests reach the system.
- C. On the Expressway-E, check the NTP settings to ensure that TLS will be able to terminate. If the clock is out of sync, incoming calls from other working systems would work but not outgoing calls from the company.
- D. On the Expressway-C, run a network log under administrative tools to see if any requests reach the system.

Correct Answer: B

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