



# 300-815<sup>Q&As</sup>

Implementing Cisco Advanced Call Control and Mobility Services  
(CLACCM)

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**QUESTION 1**

An administrator is troubleshooting a one-way audio issue for a call that uses H.323 protocol in slow-start mode. The administrator requests that the IP and port information of the Real-Time Transport Protocol traffic that had the one-way audio call is provided. The H.225 and H.245 messages for one of the one-way audio calls are gathered and the call flow has not invoked any media resources. Where is the RTP IP and port information for both sides found?

- A. H.245 Terminal Capability Set
- B. H.245 Open Logical Channel
- C. H.225 Connect
- D. H.245 Open Logical Channel Ack

Correct Answer: D

Reference: <http://ccievoicehopeful.blogspot.com/2012/09/h323-notes.html>

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**QUESTION 2**

What is a component of Cisco Unified Mobility?

- A. Unified IVR
- B. Mobile Connect
- C. Smart Client Support
- D. Single Number Connect

Correct Answer: B

**QUESTION 3**

An organization has decided to implement hunt groups to help with the distribution of calls between different members. The administrator must configure hunt groups on Cisco UCM. In the configuration, at which step does an administrator have the option to configure a distribution algorithm (top down, circular, longest idle time, broadcast)?

- A. hunt group
- B. line group
- C. hunt list
- D. route list

Correct Answer: C

**QUESTION 4**

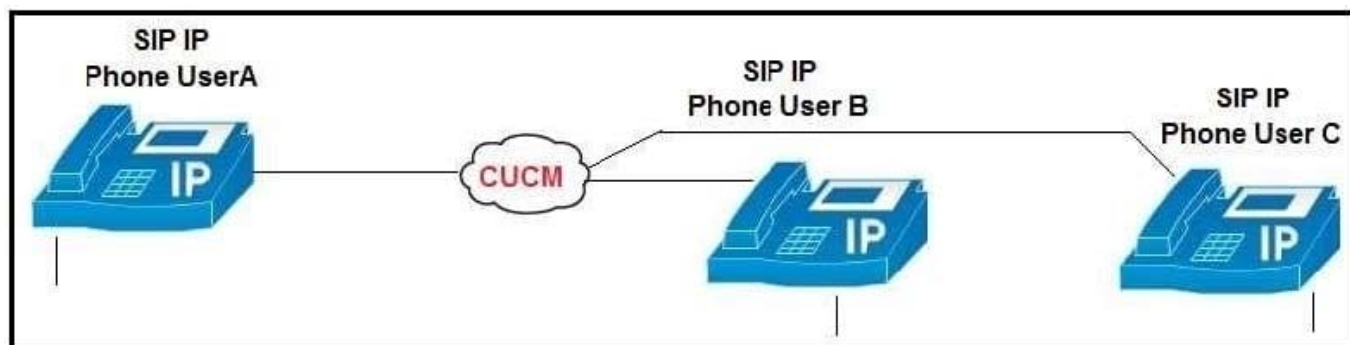
An administrator configured Extension Mobility on Cisco UCM. Users report that logins are successful, but the phones do not have an Extension Mobility option after logging in. The administrator verified that Extension Mobility is enabled on the devices and that the log-out profile is valid. Which action must the administrator take to resolve the issue?

- A. Subscribe all device profiles to the Extension Mobility phone service.
- B. Delete the identity trust list file from the phone(s).
- C. Change the Extension Mobility URL from HHTP to HTTPS.
- D. Restart the Cisco Extension Mobility and Cisco Extension Mobility application services.

Correct Answer: A

**QUESTION 5**

Refer to the exhibit.



In an active SIP call between phone user A and phone user B, phone A initiates a call transfer to phone user C. What are two results from this action? (Choose two.)

- A. Phone\_A sends a SIP-REFER message to the Cisco Unified Communications Manager with Phone\_C information in the Refer-To section.
- B. Phone\_B sends a SIP-REFER message to the Cisco Unified CM with Phone\_C information in the Refer-To section.
- C. As soon as Phone\_A presses the Transfer button for the first time, Phone\_B hears the MOH and the MOH audio is chosen from Phone\_B User Hold MOH Audio Source settings.
- D. As soon as Phone\_A presses the Transfer button for the first time, Phone\_B hears the music on hold and the MOH audio is chosen from Phone\_A Network Hold MOH Audio Source settings.
- E. As soon as Phone\_A presses the Transfer button for the first time, Phone\_B hears the MOH and the MOH audio is chosen from Phone\_A User Hold MOH Audio Source settings.

Correct Answer: AD



User hold: With a user hold, a user presses the Hold button on a phone to explicitly place the caller on hold. If Phone A and Phone B are having a conversation, and the user of Phone B presses the Hold button, Phone B's user hold source is

streamed to Phone A.

Network hold: A network hold occurs when a call is placed on hold as part of the processing of a supplementary service, such as park, transfer, or conference. If Phone B presses the Transfer button to transfer a call, Phone A still gets placed

on hold but hears Phone B's network audio source while the rest of the transfer operations complete.

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