



# 300-810<sup>Q&As</sup>

Implementing Cisco Collaboration Applications (CLICA)

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**QUESTION 1**

The persistent chat feature is configured in a Cisco Jabber deployment that is running Cisco Unified IM and Presence 11.5 SU6 Desktop clients are working but mobile clients are not displaying persistent chats.

Which configuration is necessary to enable the Jabber persistent chat feature on mobile devices?

- A. while logged into IM and Presence server Administration, go to 'Messaging', then Settings, and check the checkbox for the 'Enable persistent chat for mobile' field
- B. add the false line to the Jabber configuration file that is used by all Jabber devices
- C. add the true line to the Jabber configuration rule that is used by mobile devices
- D. add "Enable\_Persistent\_Chat" in the "Cisco Support Field" on the Jabber for mobile device configuration page on Cisco UCM

Correct Answer: B

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**QUESTION 2**

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

- A. restriction tables
- B. calling search spaces
- C. inbox profiles
- D. partitions

Correct Answer: A

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**QUESTION 3**

Which Cisco IM and Presence service must be activated and running for IM Presence to successfully integrate with Cisco Unified Communications Manager?

- A. Cisco DHCP Monitor Service
- B. Cisco AXL Web Service
- C. Self-Provisioning IVR
- D. Cisco XCP Authentication Service

Correct Answer: B

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/im\\_presence/configAdminGuide/12\\_0\\_1/cup0\\_b\\_config-admin-guide-imp-1201/cup0\\_b\\_config-admin-guide-imp-1201\\_chapter\\_0100.html](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/im_presence/configAdminGuide/12_0_1/cup0_b_config-admin-guide-imp-1201/cup0_b_config-admin-guide-imp-1201_chapter_0100.html)

**QUESTION 4**

An administrator is configuring Cisco Jabber 12.8 to work with Cisco UCM and Cisco IM and Presence 12.5 using an encrypted SIP profile. Which record should be configured for Jabber to work when logging into the corporate network with the domain "domain.com"?

- A. DNS SRV query \_sip.\_tcp.domain.com
- B. DNS SRV query \_cisco-uds.\_tls.domain.com
- C. DNS SRV query \_cisco-uds.\_tcp.domain.com
- D. DNS SRV query \_sip.\_tls.domain.com

Correct Answer: C

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**QUESTION 5**

Refer to the exhibit.

```
Response:
HTTP/1.1 400 Bad Request
Strict-Transport-Security: max-age=31536000
X-Frame-Options: DENY
X-Content-Type-Options: nosniff
Set-Cookie: JSESSIONID=1233ADC137E591GE144792F38123AB09; Patch=/idb/; Secure; HttpOnly
TrackingID: FOS_d0ac0d7b-f4e4-4d83-ba27-d4252e310b88
Cache-Control: no-store
Date: Mon, 06 Jan 2018 10:30:00 GMT
Accept-Ranges: bytes
Server:
Vary: Accept Charset, Accept Encoding, Accept Language, Accept
Access-Control-Allow-Credentials: true
Access-Control-Allow-Headers: Accept, Authorization, Content-Type, TrackingID
Access-Control-Allow-Methods: POST, PUT, PATCH, HEAD, GET, TRACE, CONNECT, OPTIONS, DELETE
Pragma: no-cache
Content-Type: application/json; charset=UTF-8
Connection: close
Content-Length: 176

{"error_description": "The refresh token provided is expired, revoked, malformed, or invalid.", "error": "invalid_request", "trackingID": "FOS_a12b123c-d123-e123-a127-b420be310188"}
```

Apple Push Notification integration is configured in a Cisco Unified IM and Presence deployment and has been working properly. Administrators now report the error "Push notification settings cannot be configured. 400 Bad Request." in the GUI, and HTTP logs are displaying the errors that are shown in the exhibit. Which action solves this issue?

- A. Fix the network connectivity to Apple iCloud.
- B. Reboot the IMandP cluster.
- C. Change the HTTP proxy settings to remove errors in request syntax.
- D. Update Refresh Token Manually.

Correct Answer: D

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Reference:

[https://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/push\\_notifications/cucm\\_b\\_p ush-notifications-deployment-guide.pdf](https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/push_notifications/cucm_b_p ush-notifications-deployment-guide.pdf)

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