



300-810^{Q&As}

Implementing Cisco Collaboration Applications (CLICA)

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**QUESTION 1**

Refer to the exhibit.

Parameter Name	Parameter Value	Suggested Value
General Server Recovery Manager Parameters (Clusterwide)		
Service Port. *	22001	22001
Admin RPC Port. *	20075	20075
Critical Service Down Delay. *	90	90
Enable Automatic Fallback. *	True	False
Initialization Keep Alive (Heartbeat) Timeout	120	120
Keep Alive (Heartbeat) Timeout. *	60	60
Keep Alive (Heartbeat) Interval. *	10	15
CUPC 8.5 And Higher - Re-Login Limits (Parameters that apply to this server only)		
Client Re-Login Lower Limit. *	40	40
Client Re-Login Upper Limit. *	207	207

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster. The engineer notices that users fallback to the node occurred. Which action resolves this issue?

- A. Reboot the primary node
- B. Wait for the primary node to establish 30 minutes of uptime
- C. Modify the Client Re-Login Limits
- D. Set the Keep-Alive (Heartbeat) interval to 15.

Correct Answer: C

QUESTION 2

What are two authentication mechanisms for identity provider authentication? (Choose two.)

- A. UID
- B. PKI/CAC
- C. ACS
- D. Password only
- E. Kerberos

Correct Answer: BC

**QUESTION 3**

An administrator needs to prevent toll fraud on Cisco unity connection. Which action should be taken to accomplish this task?

- A. modify the class of restriction
- B. set up class of restriction in the Cisco IOS Voice Gateway
- C. set up all restriction tables to prevent calls to the operator
- D. assign a CSS that does not have calling rights to the caller extension.

Correct Answer: C

QUESTION 4

A user encounters a problem while checking voicemail, set up in a Cisco UCME and Cisco Unity Express integration. The user reports that when calling the office number from a mobile phone, the call goes to voicemail, but it is then routed to the main menu rather than the voicemail box. The user can check voicemail from an office phone without any issues How is this issue fixed?

- A. Assign the user to the correct user group.
- B. Add the user to Cisco Unity Express.
- C. Configure a primary E.164 number for the user.
- D. Set "Login without PIN" to "No" for the user.

Correct Answer: B

QUESTION 5

A network engineer needs to configure high availability on the Cisco IM and presence cluster. After the configuration was completed and tested, the engineer noticed on Cisco UCM that the IM and Presence publisher is in "Failed Over" state. Which set of steps must be taken to resolve this issue?

- A. Cisco UCM Group Configuration > High Availability > click Fallback
- B. BLF Presence Group Configuration > High Availability > select the publisher server > click Restart Services
- C. BLF Presence Group Configuration > High Availability > click Fallback
- D. Presence Redundancy Group Configuration > High Availability > click Fallback

Correct Answer: D