300-810^{Q&As}

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Implementing Cisco Collaboration Applications (CLICA)

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QUESTION 1

A collaboration engineer is troubleshooting a Cisco Jabber IM and Presence issue Cisco TAC asked the engineer to generate a client-side problem report

Which set of actions must the engineer perform to find and download the problem report logs?

A. Click the Help menu select Report a problem and follow the instructors

B. Click Settings Help and follow the instructions

C. Click Settings Help Reports and follow the instructions

D. Click Admin select Logs and follow the instructions

Correct Answer: A

QUESTION 2

Refer to the exhibit

An engineer is troubleshooting a Cisco Jabber issue in Cisco UCM and validates that these configurations are correctly configured

1.

Cisco UCM Service discovery

2.

Cisco UCM User authentication SOAP login

Which protocol interactions between Cisco UCM and the Cisco IM and Presence servers must be validated next?

A. LDAP

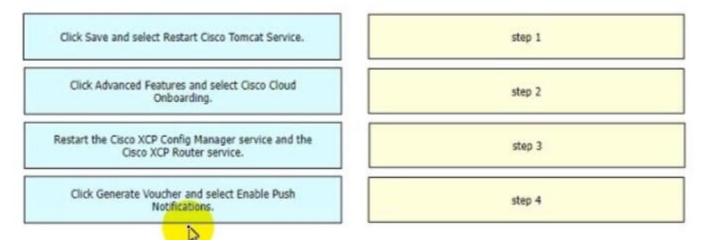B. XMPP

C. SCCP

D. SAML

Correct Answer: A

QUESTION 3

DRAG DROP

An engineer must enable push notifications within Cisco UCM and the Cisco IM and Presence service cluster.

The engineer has already signed into the Unified Communications Manager publisher node.

Drag and drop the remaining configuration steps from the left into the correct order on the right to complete the configuration

Select and Place:

Click Save and select Restart Cisco Tomcat Service.	step 1
Click Advanced Features and select Cisco Cloud Onboarding.	step 2
Restart the Cisco XCP Config Manager service and the Cisco XCP Router service.	step 3
Click Generate Voucher and select Enable Push Notifications.	step 4

Correct Answer:

	Click Advanced Features and select Cisco Cloud Onboarding.
	Click Generate Voucher and select Enable Push Notifications.
	Click Save and select Restart Cisco Tomcat Service.
	Restart the Cisco XCP Config Manager service and the Cisco XCP Router service.

QUESTION 4

An engineer is configuring a Cisco Voicemail organization. How many links be configured between two Cisco unity connection Clusters?

A. One

B. Two

C. Three

D. Four

Correct Answer: A

QUESTION 5

A user complains that incoming calls are being forwarded to another extension before being transferred to voicemail. The user expects calls to be transferred to their voicemail faster if they do not answer the phone. The administrator is managing calls with the supervised transfer option on a Cisco Unity Connection call handler. What should the administrator change to resolve this issue?

A. T302 Timer

B. Rings to wait

C. Release to switch

D. No answer ring duration (seconds)

Correct Answer: C

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